Normative document Web Guidelines
for Quality Mark drempelvrij.nl

Success criteria for the Web Guidelines, including W3C's Web Content Accessibility Guidelines version 1.0, priority 1 & 2

Version 1.0 July 20th 2007

Status of this document, contact information

July 20th 2007 this document is accepted by the Board of the Foundation Quality Mark drempelvrij.nl

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The guidelines used in this document are taken directly from the Web Guidelines of the Dutch Government¹ and the W3C Web Content Accessibility Guidelines 1.0 priority 1 & 2. Copyright W3C: Appendix B provides the W3C document license for the referenced W3C work in this document - please read the foreword.

See Appendix C for the document license.
See Appendix D for the W3C document license regarding guidelines and checkpoints from the Web Content Accessibility Guidelines.

Keywords: Web Guidelines, Webrichtlijnen, Web Accessibility, drempelvrij.nl, normative document, Web Content Accessibility Guidelines, WCAG, Certification, Label, Mark, eAccessibility.

¹ http://webrichtlijnen.overheid.nl
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The objective of this document is to provide better and/or objective measurability for the Web Guidelines, for web designers, evaluators and developers. This is achieved by delivering information about the object of the specific checkpoints, (high level) measurable success criteria (conformance requirements), definitions and examples. This document is also intended to be used as the basis for a web quality mark.

The aim of the Web Guidelines is to increase the quality of websites, including accessibility. With regard to the accessibility aspect, this document offers a harmonized interpretation of W3C's Web Content Accessibility Guidelines version 1.0, priority 1 and 2. The Web Guidelines may exceed the requirements as set forth in WCAG 1.0. Where this occurs, the checkpoint and/or success criterion is marked and a note is added. Furthermore, each checkpoint contains a section 'Conformance with the Web Content Accessibility Guidelines 1.0'.

See chapter 'General considerations' under 'Web Guidelines and W3C's Web Content Accessibility Guidelines' for the relation between the Web Guidelines and WCAG 2.0.

The Web Guidelines are developed as a procurement tool for website owners. They should not only lead to better accessibility, but also better quality and sustainability of a website and therefore have a positive effect on the total cost of ownership.

A document describing a method for evaluation and sampling is separately available. An online tool for automated evaluation of the Web Guidelines including many quality aspects related to accessibility is available on the Web Guidelines website2. Not all Web Guidelines can be tested reliably through a fully automated procedure. Manual inspection by qualified personnel and according to a normative document remains necessary to cover all Web Guidelines. Many of them relate to the checkpoints of WCAG 1.0 for priority 1 and 2.

This document is based on best practice in the Netherlands and involves stakeholders, including users of websites and professionals who develop, design, maintain and/or evaluate web content.

Parties that have helped in the making of this document or have served as an observer or reviewer:

- Gerrit Berkouwer (Ministerie van VWS - Ministry of Health, Welfare and Sport); Gerard Copinga (Stichting Bartiméus Accessibility - Bartiméus Accessibility Foundation); Don Crowley (Cinnamon Interactive); Ferry den Dopper (XS Check); Paul Francissen (Overheid heeft Antwoord®); Marijke van Grafforst (Stichting Waarmerk drempelvrij.nl - Foundation Quality Mark drempelvrij.nl); Yvette Hoitink (Nationale Archief – National Archives); Roel van Houten (Viziris - Federation for the Interests of the Visually Impaired and the Blind); Gerard Kruijff (Qualityhouse); Colin Meerveld (Stichting Bartiméus Accessibility - Bartiméus Accessibility Foundation); Matt Poelmans (Stichting Waarmerk drempelvrij.nl - Foundation Quality Mark drempelvrij.nl). Jan Sjoerd Poorta (Stichting Bartiméus Accessibility -Bartiméus Accessibility Foundation); Imke Vrijling (Ministerie van BZK - Ministry of the Interior and Kingdom Relations); Koen Willems;

- De Nederlandse Thuiswinkel Organisatie - The Dutch Home Shopping organization; VNO-NCW -Confederation of Dutch Industry and Employers; also on behalf of MKB -Small and Medium Enterprices; EPN/Platform voor Informatiesamenleving – Platform for Information society; ICT-office; Ministerie van Binnenlandse Zaken en Koninkrijkrelaties -Ministry of the Interior and Kingdom Relations; Ministerie van Volksgezondheid Welzijn en Sport - Ministry of Health, Welfare and Sport; Stichting Bartiméus Accessibility - Bartiméus Accessibility

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2 http://webrichtlijnen.overheid.nl/toetsen/
Foundation; Chronisch zieken en Gehandicapten Raad - Dutch Council of the Chronically Ill and the Disabled; FvO - Federation of organizations of people with intellectual disabilities and their parents; Seniorweb; Viziris - Federation for the Interests of the Visually Impaired and the Blind.

Part of the materials presented in this document are annotations of W3C documents. In particular, we are targeting the following two documents:

- W3C Web Content Accessibility Guidelines 1.0,
- W3C Techniques for Web Content Accessibility Guidelines 1.0, and other Techniques documents linked to in this document.

According to the Intellectual Rights FAQ from W3C, the use of W3C guidelines falls under an annotation "... that does not require the copying and modification of the document being annotated." Therefore, all references to guidelines and checkpoints are duly quoted, and the URL to the original document is included. W3C is not responsible for any content of this document, including but not limited to the content not found at the original URL, and the annotations in this document are non-normative. Please read Appendix D for the W3C document license information and Appendix C for the document license for this document.

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3  http://www.w3.org/Consortium/Legal/IPR-FAQ-20000620
4  http://www.w3.org/Consortium/Legal/IPR-FAQ-20000620#annotate
Scope

The goal of this document is to clarify the Web Guidelines as developed by the Dutch Government. The guidelines aim to be in conformance with the W3C WCAG 1.0 priority 1 and 2 checkpoints. Where the Web Guidelines exceed WCAG 1.0 guidelines, success criteria for WCAG conformance are included for reference purposes. Only priority 3 checkpoints that have a corresponding Web Guideline fall within the scope; the other WCAG 1.0 priority 3 checkpoints are not part of this document.

This document has been produced within the scope of the Dutch Quality Mark 'Barrier Free' (drempelvrij.nl) and is intended as a normative document providing more clarification and unequivocal interpretation of the Web Guidelines.

This document provides checkpoint by checkpoint guidance for web designers, developers and evaluators who want to take into account the quality of websites. Accessibility is a key quality aspect, ensuring that everyone can use the information and services that are being made available on the internet. Whilst recognizing that some people who develop and/or evaluate websites will need more extensive and detailed lists of requirements for testing, this document provides a clarification of the existing Web Guidelines as to promote a more harmonized interpretation.

This document applies to all web content and web-based products intended for all kinds of use, including search engines, browsers (and operating systems) with adequate standards support and assistive technologies (example: braille displays for the blind).

This document is limited to product certification and does not include person and process certification.

This document is a general guidance document.

This document was commissioned by the Netherlands' Ministry of the Interior and Kingdom Relations and has been approved by the Dutch ‘Norm committee drempelvrij.nl’. The document has been approved by the drempelvrij.nl Foundation, consisting of members representing all stakeholders in the Netherlands and by the Ministry.

The last approved version of this document can be found at: www.drempelvrij.nl

Model for web interface quality

The Web Guidelines are more than a guideline for the accessibility of websites. They are a model for web interface quality based on common web standards, including W3C's accessibility guidelines. They cater to the needs of website owners whose goal is to reach the widest possible audience (for commercial, legal or other reasons), by maximizing findability of information and services, sustainability and re-use, and by reducing the complexity that is characteristic for the previous generation of web interface designs. Case studies indicate that this approach not only guarantees the accessibility of a website, it also reduces the total cost of ownership.

When the Web Guidelines were developed, the primary objective was to improve the quality of websites by developing a procurement instrument for websites. This was achieved by providing a comprehensive reference, in combination with tooling to support the procurement process. All WCAG 1.0 priority 1 and 2 checkpoints are integrated in the Web Guidelines. This normative document is set up in a manner that makes verification of this claim as easy as possible. This is achieved by using the WCAG guidelines as titles for the chapters in this document, by using exactly the same phrase for the checkpoints, by maintaining the same sequence and by providing reference to WCAG in every checkpoint.
References

The following referenced documents are indispensable for the application of this document. For dated references, only the cited edition applies. For undated references, the latest edition of the referenced document (including any amendments) applies:

- http://www.w3.org/TR/WCAG10/
- http://www.w3.org/TR/WCAG10/full-checklist.html
- http://www.w3.org/TR/AERT
- http://www.w3.org/WAI/eval/ (June 2003 version)
- http://webrichtlijnen.overheid.nl (version 1.2)

Throughout this Web Guidelines document, references are being made to the WCAG 2.0 draft and its supporting documents (such as "Understanding WCAG 2.0"). Please note that the versions used for these references are in Working Draft stage and could change in the final version of these documents.
General terms and definitions

Most definitions have been added to the checkpoints to which they apply. This further clarifies the document while reading. In general, for the purpose of this document, the following terms and definitions can be defined in general:

**W3C:**
The World Wide Web Consortium (W3C) is a consortium that provides internationally accepted standards for the Web in the form of recommendations.
More information can be found at: www.w3.org;

**WAI:**
The Web Accessibility Initiative is part of the W3C and responsible for accessibility of the W3C recommendations. More information about WAI can be found at www.w3.org/WAI/;

**WCAG:**
The Web Content Accessibility Guidelines provide guidelines for the accessibility of web content for people with disabilities. Version 1.0 was produced in 1999;

**Web Guidelines**
The Web Guidelines are a model for web interface quality based on common web standards, including W3C's accessibility guidelines. Primary objective was improvement of the procurement by government organizations in the Netherlands. This was achieved by providing a comprehensive reference, in combination with tooling to support the procurement process.

**Website**\(^5\):
Coherent collection of interlinked Web resources (for example, Webpages or Webservices) that is located on one or several computers connected to the Internet, and that can usually be accessed through the same domain specification part of a URL.

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General considerations

Target group
The primary target audience for this normative document consists of professional evaluators of websites.

The secondary target audience is defined as policy makers and managers who want to use the Web Guidelines as a basis for procurement.

The tertiary target audience is defined as web designers and developers who want to validate their websites against a quality model.

Sampling
Sampling is described in a separate document.

Conformance
In order to make a valid claim for conformance with the Web Guidelines, webpages must (to a certain level) satisfy all success criteria, for all checkpoints. More information about the conformance levels is described in a separate document. Claims of conformance to this normative document must always refer to the version of the normative document that was used for inspection. Over time, older versions of this normative document may be declared deprecated.

Web Guidelines and W3C’s Web Content Accessibility Guidelines
The Web Guidelines are a model for the quality of websites. Accessibility for people with a disability is regarded as an important quality aspect, hence the inclusion of the Web Content Accessibility Guidelines (WCAG) as a core specification.

Being a quality model instead of an accessibility model, the Web Guidelines are not developed as a replacement or competitor of WCAG (version 1.0 or version 2.0 draft).

In April 2006, the Netherlands’ parliament explicitly stated the importance of accessible public websites for all users. Therefore they requested the government to align its Web Guidelines with the accessibility guidelines that are formulated by the international World Wide Web Consortium (W3C) at present, and its guidelines to be developed in the future.

In order to comply with the parliament's request, WCAG 1.0 was used in the Web Guidelines in the absence of a formal status of WCAG 2.0. Besides alignment with WCAG 1.0, the Netherlands' parliament has requested that the Web Guidelines should follow future guidelines developed by W3C.

Revisions and future developments
When the technologies that are commonly used on the internet lead to changes in the formal specifications that the Web Guidelines are based on, a process to adapt this normative document shall be started.

Structure of this document
The next section is structured around 15 chapters. The chapters describe general design and quality principles. For each chapter, one or more checkpoints are defined. The document focuses on evaluators of websites. Therefore, the way the checkpoints are organized and numbered differs from the Web Guidelines. This document follows the W3C WCAG 1.0 chapters, guidelines and checkpoints. This structure also benefits the secondary
target group: policy makers and managers. By meticulously following a recommendation that is globally used for legislation and in policy documents (such as the Riga Ministerial Declaration on e-Inclusion, June 2006), it should be easier to obtain proof of conformance. A reference table for Web Guidelines and the checkpoints in this normative document is provided in Appendix A.

For each checkpoint we provide a general description and required success criteria and definitions in the context of the checkpoint. This information is necessary for unequivocal interpretation and understanding of the guidelines for evaluation and benchmarking. Also examples and references are provided. The structure is:

- Chapter
  - Checkpoint
  - Description
  - Required success criteria
  - Definitions
  - References (corresponding Web Guidelines)
  - Conformance with the Web Content Accessibility Guidelines 1.0
  - Examples
  - Table showing to which sets of guidelines the checkpoint applies

Appendix A contains a reference table for Web Guidelines and checkpoints. Appendix B contains an overview of the checkpoints and the sets of guidelines to which they apply.
Checkpoints

1. Provide equivalent alternatives to auditory and visual content

**Checkpoint 1.1**

Provide a text equivalent for every non-text element.

**Description**

The text equivalent should serve the same function as the non-text element and convey the same information as the author intended for the non-text content. The quality of information in the text equivalent depends on the functionality of the non-text element in the context. The text equivalent should present all intended information or achieve the same function as the non-text element. This means that non-text content that can be expressed in words has a text equivalent explicitly associated with it. If the non-text element is not expressed in words, the text equivalent should be descriptive.

**Required success criteria (conformance requirements)**

- Non-text content that can be expressed in words has a text-equivalent explicitly associated with it.
- Non-text content that is not expressed in words has a descriptive text label or a text description provided as its text-equivalent
- No d-links are used *

*: This is a Web Guidelines only success criterion. It exceeds WCAG 1.0 conformance; see below for details.

**Definitions**

text equivalent:
- serves the same function as the non-text content was intended to serve.
- communicates the same information as the non-text content was intended to convey.
- may contain structured content or metadata.

non-text element:
Non-text elements include, but are not limited to, images. They are also text in raster images, image map regions, animations (e.g., animated GIFs), ASCII art, images used as list bullets, spacers, graphical buttons, sounds (played with or without user interaction), stand-alone audio files, audio tracks of video, and video. Scripts, applets, and programmatic objects are not covered in this definition and are addressed in another checkpoint.

**References (corresponding Web Guidelines)**

- R-pd.1.2 Build websites according to the 'layered construction' principle.
- R-pd.7.1 The alt (alternative) attribute should be used on every img (image) and area element and should be provided with an effective alternative text.
- R-pd.7.2 Do not use an alt attribute to display tooltips.
- R-pd.7.3 Do not use d-links on government websites. Use of the longdesc (long description) attribute is preferred if the alternative text on the alt attribute is inadequate for understanding the information in the image.
- R-pd.7.4 Images placed in a link should have a non-empty alternative text to enable visitors who do not see the image to follow the link.
- R-pd.7.5 When using image maps, indicate an effective alternative text for both the img element and each area element by means of the alt attribute.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.
Conformance with the Web Content Accessibility Guidelines 1.0

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 1.1 ("WCAG 1.0 1.1 Provide a text equivalent for every non-text element") [priority 1]
  (See http://www.w3.org/TR/WCAG10/#tech-text-equivalent and the techniques in http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-text-equivalent)
- R-pd.7.3 ("Do not use d-links") exceeds WCAG 1.0 1.1 conformance

**Examples**

Example of video
An internet site on working in Paris shows a video of a taxi, a bus and 5 cars stopping for a traffic light whilst a pedestrian crosses the road. The pedestrian continues its journey on the sidewalk and the cars start moving again. The site should provide the user with a description of the video saying that it is a video giving an impression of traffic in a street in Paris (depending on the video content and the intended message). See also checkpoint 1.3 and 1.4.

Example of data chart
A chart shows the amount of sweets sold in the first quarter of the year compared to the first quarter of the last year. The results are clearly lower this year. The text equivalent says "less sweets sold in first quarter". A separate link takes you to a page with a more detailed description, if also provided by the chart (i.e. exact figures, and so on).

<table>
<thead>
<tr>
<th>Checkpoint 1.1 applies to / included in</th>
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<tr>
<td>WCAG 1.0 Priority 1</td>
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</table>
**Checkpoint 1.2**

**Provide redundant text links for each active region of a server-side image map.**

**Description**

Server-side image maps (those using the `ismap` attribute in the `img` element) usually don’t or can’t provide any textual information about the links that are coded within them. In this case providing a redundant text link for each active region is a solution to make the links understandable to screen readers and to provide a means of interaction.

**Required success criteria (conformance requirements)**

One of the following applies:

- Redundant text links are provided for each active region of a server-side image map
- If it is not possible to provide text links i.e. due to information overload, a text equivalent has been offered that provides the same function as the non-text element and conveys the same information as the author intended for the non-text content.

**Definitions**

Active region:
Region that is clickable or otherwise offers interactive possibilities.

**References (corresponding Web Guidelines)**

- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 1.2 ("Provide redundant text links for each active region of a server-side image map.") [priority 1]
  (See [http://www.w3.org/TR/WCAG10-TECHS/#tech-redundant-server-links](http://www.w3.org/TR/WCAG10-TECHS/#tech-redundant-server-links) and the techniques in [http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-redundant-server-links](http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-redundant-server-links))

**Examples**

Example of a roadmap to a company

Many organizations provide a roadmap that quickly gives an impression of the route to their offices. This can be a server side image map that is difficult to describe for people who are blind. In that case, the best practice is to provide a textual route description on the same page or on a separate page.

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<th>Checkpoint 1.2 applies to / included in</th>
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<td>WCAG 1.0 Priority 1</td>
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</table>
**Checkpoint 1.3**

Until user agents can automatically read aloud the text equivalent of a visual track, provide an auditory description of the important information of the visual track of a multimedia presentation.

**Description**

An audio description of a multimedia clip's visual track is provided to convey important information, such as scenery, movement, charts, graphs, and so on, which is otherwise lost if the user cannot see the screen. For persons who are blind or visually impaired, these audio descriptions are necessary if the user is to fully understand any video- or animation-based presentation.

**Required success criteria (conformance requirements)**

One of the following applies:

- A user agent can automatically read aloud the text equivalent of a visual track and in that way provide an equivalent audio description of the important information of the visual track of a multimedia presentation;
- An audio description is provided of all significant visual information in scenes, actions, and events that cannot be perceived from the sound track alone to the extent possible, given the constraints posed by the existing audio track and limitations on freezing the audio visual program to insert additional audio description.

**Definitions**

Significant visual information
Information necessary for the understanding of the scene, action or event, which cannot be perceived from the sound track alone.

**References (corresponding Web Guidelines)**

- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 1.3 ("Until user agents can automatically read aloud the text equivalent of a visual track, provide an auditory description of the important information of the visual track of a multimedia presentation.") [priority 1]

(See [http://www.w3.org/TR/WCAG10-TECHS/#tech-auditory-descriptions](http://www.w3.org/TR/WCAG10-TECHS/#tech-auditory-descriptions) and the techniques in [http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-auditory-descriptions](http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-auditory-descriptions))

**Examples**

A movie clip with audio description
A video clip shows a princess kissing a frog. The audio description says "A green frog sits on a lily pad in a small pond. A princess approaches. She leans over and quickly kisses the frog".

Funny animation
A funny animation shows a clay figure suddenly coming to life and attacking the person filming him. There is no sound except background music. Explain what's happening on the screen using a synchronized audio description.

Rebroadcasting existing, accessible materials
If content is rebroadcast from another medium or resource that complies to broadcast requirements for accessibility (independent of these guidelines), the rebroadcast meets the checkpoint if it complies with the other guidelines.

Note: accessibility features in one medium should be preserved or transformed into equivalent technologies in the new medium.
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<tr>
<th>Checkpoint 1.3 applies to / included in</th>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
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**Checkpoint 1.4**

For any time-based multimedia presentation (e.g., a movie or animation), synchronize equivalent alternatives (e.g., captions or auditory descriptions of the visual track) with the presentation.

**Description**

A time-based presentation can include any form of multimedia, such as a movie, animation or slide show. Equivalent alternatives to these types of presentations are captions (which provide access to audio tracks) and audio descriptions (which provide access to visual tracks).

The need to provide a synchronized textual transcript for any audio or video track is described in Checkpoint 1.1 and the need to provide a synchronized textual description of the video track is described in Checkpoint 1.3. A separate textual transcript that must be read after the fact, does not provide an equivalent experience. For people who are not able to display these files, textual transcripts are provided.

**Required success criteria (conformance requirements)**

All of the following apply:

- Audio descriptions are provided of all information in scenes, actions, and events that cannot be perceived from the sound track alone;
- All significant dialogue and sounds are captioned, except if the Web content is real-time and audio-only and not time-sensitive and not interactive, then a transcript or other non-audio equivalent is sufficient;
- Descriptions and captions are synchronized with the events they represent.

**Definitions**

**Time-dependent presentation:**

A presentation that is composed of synchronized audio and visual tracks (e.g., a movie), OR requires the user to respond interactively at specific times in the presentation.

**Media equivalents:**

Media equivalents present essential audio information visually (captions) and essential video information auditory (audio descriptions).

**Captions:**

Text transcript for the audio track of a video presentation that is synchronized with the video and audio tracks. Captions are generally rendered visually by being superimposed over the video, which benefits people who are deaf and hard-of-hearing, and anyone who cannot hear the audio (e.g., when in a crowded room). The text presented and synchronized with multimedia to provide not only the speech, but also sound effects and sometimes speaker identification.

**Audio descriptions:**

Is either a prerecorded human voice or a synthesized voice (recorded or generated on the fly). The audio description is added to the audio track and synchronized with the audio track of the presentation, usually during natural pauses in the audio track. Audio description describe

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6 [http://www.w3.org/TR/WCAG10/wai-pageauth.html#caption](http://www.w3.org/TR/WCAG10/wai-pageauth.html#caption)

7 **Note:** In some countries, the term "subtitle" is used to refer to dialogue only and "captions" is used as the term for dialogue plus sounds and speaker identification. In other countries, subtitle (or its translation) is used to refer to both.

8 [http://www.w3.org/TR/WCAG20/appendixA.html#captionsdef](http://www.w3.org/TR/WCAG20/appendixA.html#captionsdef)

9 **Note 1:** Audio descriptions of [video](http://www.w3.org/TR/WCAG10/wai-pageauth.html#auditory-description) provide information about actions, characters, scene changes, and on-screen text.

10 **Note 2:** In standard audio description, narration is added during existing pauses in dialogue. (See also [Extended audio descriptions](http://www.w3.org/TR/WCAG20/appendixA.html#audiodescdef))
important visual details that cannot be understood from the main soundtrack alone. They include information about actions, body language, graphics, and scene changes.

<table>
<thead>
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<th>References (corresponding Web Guidelines)</th>
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<tr>
<td>• R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.</td>
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<th>Conformance with the Web Content Accessibility Guidelines 1.0</th>
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<td>• The title of this checkpoint is identical to WCAG 1.0 checkpoint 1.4 (“For any time-based multimedia presentation (e.g., a movie or animation), synchronize equivalent alternatives (e.g., captions or auditory descriptions of the visual track) with the presentation.”) [priority 1] (See <a href="http://www.w3.org/TR/WAI-WEBCONTENT/#tech-synchronize-equivalents">http://www.w3.org/TR/WAI-WEBCONTENT/#tech-synchronize-equivalents</a> and the techniques in <a href="http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-synchronize-equivalents">http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-synchronize-equivalents</a>)</td>
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<tr>
<th>Examples</th>
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<tr>
<td>Real-time video with audio</td>
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<tr>
<td>If the Web content is real-time video with audio, real-time captions are provided unless the content is a music program that is primarily non-vocal.</td>
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<th>Webcam</th>
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<tr>
<td>If the Web content is real-time non-interactive video, like a Web cam, an equivalent is provided that conforms to checkpoint 1.1</td>
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<th>Rebroadcasting existing accessible materials</th>
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<tbody>
<tr>
<td>If an audio or video presentation requires a user to respond interactively at specific times in the presentation, a time-synchronized equivalent (audio, visual and/or text) presentation is provided. Exception: if content is rebroadcast from another medium or resource that complies to broadcast requirements for accessibility (independent of these guidelines), the rebroadcast meets the checkpoint if it complies with the other guidelines. Note: accessibility features in one medium should be preserved or transformed into equivalent technologies in the new medium.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>A movie clip with audio description and captions</th>
</tr>
</thead>
<tbody>
<tr>
<td>A video clip shows a princess kissing a frog. The frog makes a sound meaning that he doesn't like to be kissed. The audio description says &quot;a princess giving a frog a kiss &quot;. When the frog makes a sound, the caption says &quot;frog makes disapproving sound&quot;.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Funny animation</th>
</tr>
</thead>
<tbody>
<tr>
<td>A funny animation shows a clay figure suddenly coming to life and attacking the person filming him. There is no sound except background music. No captions are necessary. Provide a text description as required by checkpoint 1.1</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Checkpoint 1.4 applies to / included in</th>
</tr>
</thead>
<tbody>
<tr>
<td>WCAG 1.0 Priority 1</td>
</tr>
<tr>
<td>![Green check mark]</td>
</tr>
</tbody>
</table>
2. Don't rely on color alone.

**Checkpoint 2.1**

Ensure that all information conveyed with color is also available without color, for example from context or markup.

**Description**

If you use color as the only means to convey information, indicating a response or distinguishing a visual element or a function, then ensure that it is also available without color, for example from context or markup.

**Required success criteria (conformance requirements)**

- All information conveyed with color is also available without the perception of color
- Color coding has not been used as the only means for conveying information, indicating a response or distinguishing a visual element
- Links are easy to distinguish from other text*
- Color is used in a consistent manner whenever indicating meaning*

*: This is a Web Guidelines only success criterion. It exceeds WCAG 1.0 conformance; see below for details.

**Definitions**

**Color coding**

Using one or more colors to convey information, indicate a response or distinguish a visual element or a function.

**References (corresponding Web Guidelines)**

- R-pd.1.2 Build websites according to the 'layered construction' principle.
- R-pd.8.8 Links must be easy to distinguish from other text.
- R-pd.10.1 Make sure that the meaning of communicative elements is not expressed only through color.
- R-pd.10.2 Be consistent with color use when indicating meaning.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 2.1 ("Ensure that all information conveyed with color is also available without color, for example from context or markup.") [priority 1]

(See http://www.w3.org/TR/WCAG10/#tech-color-convey and the techniques in http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-color-convey)

**Examples**

Example of red-green color to convey information

An internet site is telling the user to go ahead if a sign is green and to go back if it is red. The information should also be provided by a text saying "go ahead" or "go back".

Example of color coding

After filling out a form and pressing the send button, the same page reappears prompting you to also fill out the fields that are marked in red. Also add the following: "please also fill out this field:"

Color mapping of parties*

A map of Belgium shows French-speaking areas in one color and Dutch-/Flemish- speaking areas in another. Add text information into the map and legend that helps determine the areas in which a language is spoken.

*: This belongs to a Web Guidelines only success criterion. It exceeds WCAG 1.0 conformance; see the 'Conformance' section of this checkpoint for details.

**Checkpoint 2.1 applies to / included in**

<table>
<thead>
<tr>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
</tbody>
</table>

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### Checkpoint 2.2

Ensure that foreground and background color combinations provide sufficient contrast when viewed by someone having color deficits or when viewed on a black-and-white screen.

#### Description

Contrast should be calculated in such a way that color is not a key factor. In that way, people with a color vision deficit will also see sufficient contrast as will people who use a monochromatic screen.\(^{13}\)

#### Required success criteria (conformance requirements)

- Images that convey information have a luminosity contrast ratio of at least 5:1.
- The difference between text and background color have a luminosity contrast ratio of at least 5:1.

#### Definitions

**luminosity contrast ratio**\(^{14}\)

\[(L1 + 0.05) / (L2 + 0.05), \text{ where } L1 \text{ is the luminosity of the lighter part of the text or background colors, and } L2 \text{ is the luminosity of the darker part of the text or background colors}^{15}\]

#### References (corresponding Web Guidelines)

- R-pd.10.3 Make sure there is sufficient brightness contrast between the text and the background color.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

#### Conformance with the Web Content Accessibility Guidelines 1.0

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 2.2 ("Ensure that foreground and background color combinations provide sufficient contrast when viewed by someone having color deficits or when viewed on a black-and-white screen.") [Priority 2 for images, priority 3 for text]

(See http://www.w3.org/TR/UNDERSTANDING-WCAG20/Overview.html#visual-audio-contrast-contrast-intent-head and the techniques in http://www.w3.org/TR/UNDERSTANDING-WCAG20/#tech-color-contrast)

#### Examples

None

---

<table>
<thead>
<tr>
<th>Checkpoint 2.2 applies to / included in</th>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>-</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
</tbody>
</table>

---

\(^{13}\) http://www.w3.org/TR/UNDERSTANDING-WCAG20/Overview.html#visual-audio-contrast-contrast-intent-head

\(^{14}\) Note 1 (source: http://www.w3.org/TR/WCAG20/appendixA.html#luminosity-contrastdef):

The luminosity of a color is defined as

\[0.2126 \times (R / FS)^{2.2} + 0.7152 \times (G / FS)^{2.2} + 0.0722 \times (B / FS)^{2.2}\]. Where:

- R, G, and B are the red, green, and blue RGB values of the color.
- FS is the maximum possible full scale RGB value for R, G, and B (255 for eight bit color channels).
- The "^" character is the exponentiation operator.

\(^{15}\) Note 2 (source: http://www.w3.org/TR/WCAG20/appendixA.html#luminosity-contrastdef):

Luminosity values can range from 0 (black) to 1 (white), and luminosity contrast ratios can range from 1 to 21.
Check 3.1

When an appropriate mark-up language exists, use mark-up rather than images to convey information.

Description
The aim of this checkpoint is to find inappropriate use of images that convey information while there is markup available to do so. For images that convey information, usually an appropriate markup language exists. This criterion enforces the use of these more accessible techniques.

Required success criteria (conformance requirements)
- Images that can automatically be generated from informative data should not be used – instead an appropriate mark-up language should be used.

Definitions
Can be automatically generated from informative data:
If the presentation of information (extracted from the data) can be programmatically determined.

References (corresponding Web Guidelines)
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

Conformance with the Web Content Accessibility Guidelines 1.0
- The title of this checkpoint is identical to WCAG 1.0 checkpoint 3.1 ("When an appropriate mark-up language exists, use mark-up rather than images to convey information.") [priority 2]
  (See http://www.w3.org/TR/WCAG10/wai-pageauth.html#tech-use-markup and the techniques in http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-use-markup)

Examples
Mathematical equations
Use MathML to mark up mathematical equations. As long as MathML is not supported by all browsers, a fall-back image can be used additionally.

<table>
<thead>
<tr>
<th>Checkpoint 3.1 applies to / included in</th>
</tr>
</thead>
<tbody>
<tr>
<td>WCAG 1.0 Priority 1</td>
</tr>
<tr>
<td>-</td>
</tr>
</tbody>
</table>
**Checkpoint 3.2**

Create documents that validate to published formal grammars.

**Description**

If documents validate to published formal grammars, this will ensure that user agents, like browsers, can accurately interpret parsable content.\(^{16}\)

**Required success criteria (conformance requirements)**

- The document (i.e. the document that is presented to the user in its final form, possibly including generated content by programmatic elements) validates to the published formal grammar.\(^{17}\)

**Definitions**

**User agents:**

Any software that retrieves and renders Web content for users.\(^{18}\) This may include Web browsers, media players, plug-ins\(^{19}\), and other programs — including assistive technologies\(^{20}\) — that help retrieve and render Web content.

**References (corresponding Web Guidelines)**

- R-pd.2.1 Use **HTML 4.01** or **XHTML 1.0** according to the W3C specifications for the markup of government websites.
- R-pd.2.4 When building a new website: only use the **Strict** version of **HTML 4.01** or **XHTML 1.0**.
- R-pd.2.6 Use CSS **Level-2.1** according to the W3C specification for designing government websites.
- R-pd.2.7 If client-side script is used, use **ECMAScript** according to the specification.
- R-pd.2.8 If elements in the HTML hierarchy are to be manipulated, use the **W3C DOM** according to the specification.
- R-pd.3.1 Write both grammatically correct and descriptive markup.
- R-pd.6.1 Each HTML or XHTML document must begin with a valid **doctype** declaration.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint ("Create documents that validate to published formal grammars ") [priority 2] (See [http://www.w3.org/TR/WAI-WEBCONTENT/#tech-identify-grammar](http://www.w3.org/TR/WAI-WEBCONTENT/#tech-identify-grammar) and the techniques in [http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-identify-grammar](http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-identify-grammar))

**Examples**

None

### Checkpoint 3.2 applies to / included in

<table>
<thead>
<tr>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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<td>✓</td>
<td>✓</td>
</tr>
</tbody>
</table>

---

\(^{16}\) [http://www.w3.org/TR/UNDERSTANDING-WCAG20/Overview.html#ensure-compat-parses-intent-head](http://www.w3.org/TR/UNDERSTANDING-WCAG20/Overview.html#ensure-compat-parses-intent-head)

\(^{17}\) [http://validator.w3.org/sgml-lib/](http://validator.w3.org/sgml-lib/) contains the list of published SGML-based grammars

\(^{18}\) [http://www.w3.org/TR/2006/WD-WCAG20-20060427/appendixA.html#useragentdef](http://www.w3.org/TR/2006/WD-WCAG20-20060427/appendixA.html#useragentdef)

\(^{19}\) [http://www.w3.org/TR/UAAG10/glossary.html#def-plug-in](http://www.w3.org/TR/UAAG10/glossary.html#def-plug-in)

\(^{20}\) [http://www.w3.org/TR/UAAG10/glossary.html#def-assistive-technology](http://www.w3.org/TR/UAAG10/glossary.html#def-assistive-technology)
**Checkpoint 3.3**

**Use style sheets to control layout and presentation.**

**Description**

The aim of this checkpoint is to enable a user agent to provide an alternative presentation of content while preserving the reading order needed to perceive meaning.\(^{21}\)

**Required success criteria (conformance requirements)**

- Only stylesheets have been used to control layout and presentation.
- No inline style has been used.*

* This is a Web Guidelines only success criterion. It exceeds WCAG 1.0 conformance; see below for details.

**Definitions**

Presentation

Rendering of the content and structure in a form that can be perceived by the user\(^ {22}\)

**References (corresponding Web Guidelines)**

- R-pd.1.1 Keep structure and design separate as much as possible: use HTML or XHTML for the structure of the site and CSS for its design.
- R-pd.9.1 CSS should be placed in linked files and not mixed with the HTML source code.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 3.3 ("Use style sheets to control layout and presentation") [priority 2]

(See [http://www.w3.org/TR/WAI-WEBCONTENT/#tech-style-sheets](http://www.w3.org/TR/WAI-WEBCONTENT/#tech-style-sheets) and the techniques in [http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-style-sheets](http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-style-sheets))

**Examples**

Positioning information on a page

CSS is used to position a navigation bar, the main story on a page and/or a side story and so on.

Presentation of fonts

The CSS 'font' property is used instead of the HTML `font` element to control font styles.

Semantic use of HTML elements

HTML elements, such as headers (`h1`, `h2`, etc.) are used to describe document structure, and not for their default size or appearance. Size and appearance of elements is defined through the use of CSS.

---

**Checkpoint 3.3 applies to / included in**

<table>
<thead>
<tr>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>![✔️]</td>
<td>![✔️]</td>
</tr>
</tbody>
</table>

---

\(^{21}\) [http://www.w3.org/TR/UNDERSTANDING-WCAG20/Overview.html#content-structure-separation-sequence-intent-head](http://www.w3.org/TR/UNDERSTANDING-WCAG20/Overview.html#content-structure-separation-sequence-intent-head)

\(^{22}\) [http://www.w3.org/TR/UNDERSTANDING-WCAG20/Overview.html#presentationdefinline](http://www.w3.org/TR/UNDERSTANDING-WCAG20/Overview.html#presentationdefinline)
### Checkpoint 3.4

**Use relative rather than absolute units in markup language attribute values and style sheet property values.**

#### Description

Documents using relative units are resizable and therefore more easily viewed on smaller screens and by people with low vision.

#### Required success criteria (conformance requirements)

- The values of the units used in mark-up language attributes and/or style sheet properties are relative rather than absolute, unless the physical characteristics of the output medium, such as print media, are known.

#### Definitions

**Relative units**

Relative units support scalability and are rezzizable. Examples are em, %, larger, smaller, and so on, as opposed to absolute units (pt, cm, and so on.)

#### References (corresponding Web Guidelines)

- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

#### Conformance with the Web Content Accessibility Guidelines 1.0

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 3.4 ("Use relative rather than absolute units in markup language attribute values and style sheet property values.")  
  [priority 2]
  
  (See [http://www.w3.org/TR/WCAG10/wai-pageauth.html#tech-relative-units](http://www.w3.org/TR/WCAG10/wai-pageauth.html#tech-relative-units) and the techniques in [http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-relative-units](http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-relative-units))

#### Examples

Use relative units to set font sizes. Use `h1 {font-size: 2em}` rather than `h1 {font-size:12pt }`

<table>
<thead>
<tr>
<th>Checkpoint 3.4 applies to / included in</th>
</tr>
</thead>
<tbody>
<tr>
<td>WCAG 1.0 Priority 1</td>
</tr>
<tr>
<td>---</td>
</tr>
<tr>
<td>-</td>
</tr>
</tbody>
</table>
**Checkpoint 3.5**

Use header elements to convey document structure and use them according to specification.

**Description**

By using correct header elements in a document, the structure can be easily extracted from a document. For many people a simple query of the headers of a page can provide a quick overview of the content. This checkpoint not only ensures that the header element is used, but that it is used in the correct order too.

**Required success criteria (conformance requirements)**

All of the following apply:

- Header elements have been used to provide header information
- Header elements have been used in the correct order, starting with heading 1 (**h1**)
- No header levels are skipped
- A *caption* element or heading markup is used to provide a heading above a table.

*: This is a Web Guidelines only success criterion. It exceeds WCAG 1.0 conformance; see below for details.

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.3.2 Use markup for headings that express the hierarchy of information on the page.
- R-pd.3.3 Do not skip any levels in the hierarchy of headings in the markup
- R-pd.11.7 Use the *caption* element or heading markup to provide a heading above a table.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 3.5 ("Use header elements to convey document structure and use them according to specification.") [priority 2]  
  (See [http://www.w3.org/TR/WCAG10/wai-pageauth.html#tech-logical-headings](http://www.w3.org/TR/WCAG10/wai-pageauth.html#tech-logical-headings) and the techniques in [http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-logical-headings](http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-logical-headings))

**Examples**

Header in document

In HTML, use H2 to indicate a subsection of H1. Do not use headers for font effects.

Semantic use of HTML elements

HTML elements, such as headers (**h1, h2, etc.**) are used to describe document structure, and not for their default size or appearance. Size and appearance of elements is defined through the use of CSS. Do not use `<p class="header1">...<p>`,**<em>** or `<strong>` to indicate headings.

*: This is a Web Guidelines only success criterion. It exceeds WCAG 1.0 conformance

**Checkpoint 3.5 applies to / included in**

<table>
<thead>
<tr>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
</tbody>
</table>

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**Checkpoint 3.6**

**Mark up lists and list items properly.**

**Description**

Encode list structure and list items properly. The HTML list elements `dl`, `ul`, and `ol` should only be used to create lists, not for formatting effects, such as indentation.

**Required success criteria (conformance requirements)**

- List structure and list items have been marked up properly. They have only been used to create lists, not for formatting effects such as indentation.
- `ol` is used for ordered lists, i.e. all lists where mutual order is of any importance
- `dl` is used for definition lists, i.e. lists where per item, the first term give meaning to the following text.
- `ul` is used for other (unordered) lists

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.3.13 Use `ol` (ordered list) and `ul` (unordered list) elements to indicate lists.
- R-pd.3.14 Use the `dl` (definition list), the `dt` (definition term) and `dd` (definition data) elements to indicate lists with definitions.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 3.6 (“Mark up lists and list items properly”) [priority 2] (See [http://www.w3.org/TR/WCAG10/#tech-list-structure](http://www.w3.org/TR/WCAG10/#tech-list-structure) and the techniques in [http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-list-structure](http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-list-structure))

**Examples**

**Unordered lists**

A web page contains a recipe, with a list of necessary ingredients. This list is not dependent on the list order, so an unordered list is used.

**Ordered lists**

A web page gives a list of steps for filing an insurance claim. The order of these steps is essential, so an ordered list is used.

**Definition lists**

A glossary page contains a list of definition terms and their respective definitions, marked up as a definition list.

<table>
<thead>
<tr>
<th>Checkpoint 3.6 applies to / included in</th>
</tr>
</thead>
<tbody>
<tr>
<td>WCAG 1.0 Priority 1</td>
</tr>
<tr>
<td>-</td>
</tr>
</tbody>
</table>

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Checkpoint 3.7

Mark up quotations. Do not use quotation markup for formatting effects such as indentation.

Description

The use of quotation markup makes it possible for user agents to determine quotations and possibly render them differently to the user. Hence, the aim of this checkpoint is to make sure that quotation elements have indeed been used to markup quotations and that they have not been misused to produce formatting effects.

Required success criteria (conformance requirements)

The following is true (if applicable):

- Quotations that appear in block form (example: a whole paragraph) have appropriate quotation markup (e.g. the `<blockquote>` and `<cite>` elements).  
- When applicable, quotation marks are used for shorter quotations, instead of the `<q>` (quotation) element.*
- Quotation markup has only been used for quotations and not for other formatting effects.
- The `<cite>` element has been used for reference/citation of other sources (e.g. persons and titles).*

*: This is a Web Guidelines only success criterion. It exceeds WCAG 1.0 conformance; see below for details.

Definitions

Quotation
A passage referred to, repeated, or adduced

References (corresponding Web Guidelines)

- R-pd.3.10 Use the `<cite>` element for references to people and titles.
- R-pd.3.11 Avoid using the `<q>` (quotation) element.
- R-pd.3.12 Use the `<blockquote>` element to indicate (long) quotations.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

Conformance with the Web Content Accessibility Guidelines 1.0

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 3.7 ("Mark up quotations. Do not use quotation markup for formatting effects such as indentation.") [priority 2]
  
  (See [http://www.w3.org/TR/WCAG10/#tech-quotes](http://www.w3.org/TR/WCAG10/#tech-quotes) and the techniques in [http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-quotes](http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-quotes))

23 The `<q>` element is not widely supported yet. Until it is, adding quotation marks manually will have to be continued. The "lang" attribute of the `<q>` element is expected to cause the language-specific quotation symbols or rules to be applied during the rendering of the quote. To the best of our knowledge, this feature is not supported by any browser yet.
Examples

References to people or titles of books and other publications can be made using the `cite` element. As a standard feature graphic browsers display `cite` markup in italics.

Example of use of `cite` mark-up:*

As mentioned in `<cite>the Willemse report</cite>, Accessibility is important.

Example of blockquote markup:

```
<p cite="http://domein.nl/beroemde-citaten/jfk/">
All this will not be finished in the first hundred days. Nor will it be finished in the first thousand days, nor in the life of this administration, nor even perhaps in our lifetime on this planet. But let us begin.
</p>
```

*: This belongs to a Web Guidelines only success criterion. It exceeds WCAG 1.0 conformance; see the Conformance' section of this checkpoint for details.

<table>
<thead>
<tr>
<th>Checkpoint 3.7 applies to / included in</th>
</tr>
</thead>
<tbody>
<tr>
<td>WCAG 1.0 Priority 1</td>
</tr>
<tr>
<td>-</td>
</tr>
</tbody>
</table>
Checkpoint 3.8

Use the `p` (paragraph) element to indicate paragraphs. Do not use the `br` (linebreak) element to separate paragraphs.*

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

Paragraphs are sections of text that often concern a single subject. Paragraphs usually appear as blocks of text, separated by a blank line. Although there is mark-up for producing blank lines, the `br` element, it is better to use mark-up that indicates paragraphs: the `p` (paragraph) element.

New lines – linebreaks or carriage returns – can be achieved by using the `br` (linebreak) element. `br` mark-up should not be used for paragraphs. However, there are plenty of applications for this element, such as separating lines in a poem or visually creating subparagraphs.

**Required success criteria (conformance requirements)**

- The `p` element has been used for the mark-up of paragraphs
- The `br` element has not been used to separate paragraphs.

**Definitions**

Subparagraphs:
Subparagraphs are generally pieces of text that do not deviate from the subject of the paragraph in which they appear, but do need to be distinguished, e.g. because the perspective on the information changes, a different part of the subject is addressed or because the author wants to add an explanation.

**References (corresponding Web Guidelines)**

- R-pd.3.4 Use the `p` (paragraph) element to indicate paragraphs. Do not use the `br` (linebreak) element to separate paragraphs.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

Example of application of `p` markup (HTML)

```html
<p>
The municipal executive will make a decision on the proposal on Monday.
In the meantime, Jansen &amp; Zn. will look around for other business premises.
</p>
```

<table>
<thead>
<tr>
<th>Checkpoint 3.8 applies to / included in</th>
</tr>
</thead>
<tbody>
<tr>
<td>WCAG 1.0 Priority 1</td>
</tr>
<tr>
<td>-</td>
</tr>
</tbody>
</table>
**Checkpoint 3.9**

**Use the em (emphasis) and strong elements to indicate emphasis.**

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

Words that require emphasis are often written in italics or bold type. There are two obvious elements in HTML for this visual effect: the `i` (italics) element and the `b` (bold) element. However, these elements do not correspond to marking importance in the text. A selection marked in italics such as, `<i>important!</i>`, does not say much except that the text is in italics, and not that the text is emphasized.

Two meaningful elements provide a better alternative: the `em` (emphasis) element and the `strong` element. Use these elements if a text requires emphasis, `<em>important!</em>` or strong emphasis, `<strong>very important!</strong>`. Besides the fact that a graphic browser will automatically display this text in italics and bold, a speech browser can read this text *with emphasis*.

**Required success criteria (conformance requirements)**

- The `em` and `strong` elements are used to indicate emphasis.\(^{24}\)
- `em` and `strong` elements are not used to indicate headings
- Text containing (intended) emphasis has appropriate mark-up

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.3.5 Use the `em` (emphasis) and `strong` elements to indicate emphasis.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

`<strong>Attention!</strong>` Please send your form `<em>before</em>` October 31!

**Checkpoint 3.9 applies to / included in**

<table>
<thead>
<tr>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

\(^{24}\) Only text fragments can have emphasis. A rule of thumb is not to emphasise more than one sentence at a time.
Checkpoint 3.10

Use the `dfn` (definition) element to indicate terms that are defined elsewhere in a definition list.*

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

Terms that are eligible for inclusion in a definition list or glossary elsewhere on the page or website can be formatted with the `dfn` (definition) element. Marked definition terms can subsequently be made visible by means of CSS (Cascading Style Sheets).

**Required success criteria (conformance requirements)**

- Terms that are defined elsewhere in a definition list, use the `dfn` element

**Definitions**

**References (corresponding Web Guidelines)**

- R-pd.3.7 Use the `dfn` (definition) element to indicate terms that are defined elsewhere in a definition list.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

`dfn` markup (HTML): The `<dfn>37E Form</dfn>` must be filled in and sent before December 31.

<table>
<thead>
<tr>
<th>Checkpoint 3.10 applies to / included in</th>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>✓</td>
</tr>
</tbody>
</table>
Checkpoint 3.11

Use the **ins** (insertion) and **del** (deletion) elements to indicate regular changes in the content of a page.*

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

If the information on a page is changed regularly and it is important that these changes are visible as such, use the **ins** (insert) element for additions and the **del** (deletion) element for deletions. If applicable, the **datetime** attribute can be applied to this markup to give, for example, search-engine spiders an indication of the modification date. Of course it remains essential for such a modification date to be visible to visitors; therefore it should at least be written out in the text in full.

The value of the **datetime** attribute has the following format: `YYYY-MM-DDThh:mm:ssTZD`, where the `T` forms the separation between date and time and `TZD` stands for Time Zone Designator. In the case of the Netherlands this time code is `+01:00`.

**Required success criteria (conformance requirements)**

- Appropriate mark-up (i.e. with the **ins** en **del** elements) is used for the indication of regular changes in the content of a page.

**Definitions**

**References (corresponding Web Guidelines)**

- R-pd.3.8 Use the **ins** (insertion) and **del** (deletion) elements to indicate regular changes in the content of a page.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

(Optional) Fully written out modification date (HTML)

```html
<del>Bouwgroep Zaanstra</del>
<ins datetime="2004-05-18T12:26:00+01:00">Siemens Bouw</ins>
```

has been brought in for the realisation of this project. (Last modified on 18 May 2004)

---

**Checkpoint 3.11 applies to / included in**

<table>
<thead>
<tr>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td>-</td>
<td>-</td>
<td>-</td>
<td>✔</td>
</tr>
</tbody>
</table>

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Checkpoint 3.12

Avoid using the **sup** (superscript) and **sub** (subscript) element if possible.*

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

Superscript and subscript are font styles that make text appear above or below the line, respectively. Use of markup like the **sup** (superscript) element and **sub** (subscript) element is comparable to use of the **i** (italics) element for emphasis.

Use of **sup** and **sub** markup should be avoided if possible. Superscript and subscript are often visible in mathematical and chemical notation, but also occur in references to footnotes, the notation of square or cubic metres and abbreviations of ordinal numbers. In the case of a reference to a footnote, use (descriptive) markup as in the example below. CSS can then be used to change the appearance of this notation so that it displays as a superscript 1. (Keyboard) characters are available for a superscript 2 and 3 – e.g. in notation for square or cubic metres. Please use these characters instead of HTML markup. The corresponding HTML character references are &sup2; (²) and &sup3; (³).

In the case of abbreviations of ordinal numbers, such as ‘first’ and ‘second’, write them out in full as much as possible. If the abbreviated version has to be used after all – unavoidable for large numbers – use **sup** markup.

**Required success criteria (conformance requirements)**

- The use of **sup** and **sub** mark-up is not used unless it is unavoidable.

**Definitions**

Unavoidable:
The use of sup and sub is unavoidable if the text loses its meaning when style sheets are turned off.

**References (corresponding Web Guidelines)**

- R-pd.3.9 Avoid using the **sup** (superscript) and **sub** (subscript) element if possible.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

Use of **sup** and **sub** should be avoided wherever possible. References to footnotes can be marked up as links, which can be styled using CSS:

According to the Willemse report &lt;a href="#note1" class="footnote">1&lt;/a&gt;

<table>
<thead>
<tr>
<th>Checkpoint 3.12 applies to / included in</th>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>✅</td>
</tr>
</tbody>
</table>
4. Clarify natural language usage

**Checkpoint 4.1**

Clearly identify changes in the natural language of a document’s text and any text equivalents (e.g., captions).

**Description**

All the document’s text or text equivalents (e.g., captions, alt attributes) in a page that contain changes in the natural language, should contain a clear identification of this change in natural language. Phrases from various languages, acronyms and abbreviations are often interspersed in writing. When these phrases are identified, a speech synthesizer can voice text with the appropriate accent and pronunciation. When they are not identified, the speech synthesizer will use the default accent and pronunciation of the language on the remainder of the page, which can make the phrase unintelligible.

**Required success criteria (conformance requirements)**

- Extracts or fragments of text occurring within the content that are written in a language other than the natural language of the content as a whole, are identified using the lang attribute, including specification of the language of the extract or fragment.

Note: If a page uses a single word or a (company or product) name in a different language than the base language of the page, it is not obligatory to indicate this in the code.

**Definitions**

Natural languages:
Languages used by humans to communicate, including spoken, written, and signed languages

**References (corresponding Web Guidelines)**

- R-pd.15.7 Indicate language variations in the content of pages in the markup.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 4.1 ("Clearly identify changes in the natural language of a document’s text and any text equivalents (e.g., captions).") [priority 1]
(See [http://www.w3.org/TR/WAI-WEBCONTENT/#tech-identify-changes](http://www.w3.org/TR/WAI-WEBCONTENT/#tech-identify-changes) and the techniques in [http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-identify-changes](http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-identify-changes))

**Examples**

Other languages

If the French sentence for "le train est a la gare" would be pronounced by a speech synthesizer that uses English as its primary language, the resulting pronunciation can be difficult to understand. By identifying the language, the speech synthesizer can pronounce the words in French. In HTML, use the lang attribute to accomplish this.

---

**Checkpoint 4.1 applies to / included in**

<table>
<thead>
<tr>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
</tbody>
</table>

---

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### Checkpoint 4.2

Specify the expansion of each abbreviation or acronym in a document where it first occurs.

**Description**

Abbreviations can be marked with the `abbr` (abbreviation) element. It is accepted practice to only mark an abbreviation in full the first time it occurs in a text. A simple `abbr` element will suffice each subsequent time that abbreviation appears on the same page. Do not simply use this markup for every single abbreviation; it can be assumed that programs that read the web page are familiar with common abbreviations. Use `abbr` markup if confusion could arise concerning the meaning of an abbreviation, if the abbreviation plays a very important role in the text or if the abbreviation is not listed in the dictionary.

**Required success criteria (conformance requirements)**

- An `abbr` element is used for an abbreviation if any of the following is true:
  - Confusion could arise concerning its meaning.*
  - It is not listed in the dictionary.*
- The first time the abbreviation occurs in the document a `title` attribute is provided.

*: This is a Web Guidelines only success criterion. It exceeds WCAG 1.0 conformance; see below for details.

**Definitions**

**Abbreviation**
A shortened form of a word or phrase

**Acronym**
A word formed from the initial letters from other words

**References (corresponding Web Guidelines)**

- R-pd.3.6 Use the `abbr` (abbreviation) element for an abbreviation if confusion could arise concerning its meaning, if the abbreviation plays a very important role in the text or if the abbreviation is not listed in the Dutch dictionary.*

*: This Web Guideline partly exceeds WCAG 1.0 conformance.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- Specify the expansion of each abbreviation or acronym in a document where it first occurs. [priority 3]
  (See [http://www.w3.org/TR/WAI-WEBCONTENT/#tech-expand-abbr](http://www.w3.org/TR/WAI-WEBCONTENT/#tech-expand-abbr) and the techniques in [http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-expand-abbr](http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-expand-abbr))

**Examples**

NATO is an acronym, and can as such also be marked with the `abbr` element. WWF is an abbreviation, because it can not be pronounced as a word.

Example of first appearance of an abbreviation on a page (HTML):

```html
<abbr title="World Wide Web Consortium">W3C</abbr>
```

### Checkpoint 4.2 applies to / included in

<table>
<thead>
<tr>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td>-</td>
<td>-</td>
<td>🟢</td>
<td>🟢</td>
</tr>
</tbody>
</table>

---

25 There is an alternative to the `abbr` element that is visually supported by Microsoft Internet Explorer: the `acronym` element. However, `acronym` was removed from draft versions of XHTML (as of May 2007). If the decision is made to mark abbreviations, it is best to use the `abbr` element.

26 The word ’Dutch’ is language specific and will be revised in the next version of the Web Guidelines.
**Checkpoint 4.3**

**Identify the primary natural language of a document.**

**Description**

Web developers must specify the base language in the mark-up. On a page, the base language needs to be specified only once: in the `html` element, using the `lang` attribute. It’s very important for screenreaders to know the base language. Screen readers can adapt their pronunciation to the language that is specified. When the language is not specified the program will have to guess, or will request the user to specify the language.

An other advantage is that Search-engine spiders recognize the language in which the content on a page is written. Some search engines let visitors filter the search results by their preferred language. Search engines can guess the language on a page when this is not indicated in de mark-up (domain name, words in the content), but this may lead to Dutch pages being recognized as German. Also, spell checks and automated translations produce better results.

In future versions of XHTML, the `lang` attribute will be replaced by the `xml:lang` attribute. In XHTML 1.0, the `lang` attribute is still available for compatibility with systems that do not understand XHTML. For compatibility with browsers that do not understand XHTML, you may also additionally use the `lang` attribute.

**Required success criteria (conformance requirements)**

- The primary natural language of a document is specified
- In case of an HTML page the `lang` attribute is used
- In case of an XHTML page at least the `xml:lang` attribute is used

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.15.6 Specify the base language of a page in the markup.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 4.3 ("Identify the primary natural language of a document.") [priority 3]

**Examples**

In HTML set the `lang` attribute on the `html` element. In XML, use `xml:lang`. And in XHTML use both attributes. Server operators should configure servers to take advantage of HTTP content negotiation mechanisms ([RFC2068], section 14.13) so that clients can automatically retrieve documents of the preferred language.

---

**Checkpoint 4.3 applies to / included in**

<table>
<thead>
<tr>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>✔️</td>
<td>✔️</td>
</tr>
</tbody>
</table>

---

27 For compatibility with browsers that do not understand XHTML, you may also additionally use the `lang` attribute.
Checkpoint 4.4
The visitor should have the option of choosing between languages on every page of the site.*
*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**
The visitor will not always get to the site via the home page. Resulting pages from search engines and links in the visitor's Favorites (bookmarks) or browser history mean that visitors can enter at any page of the site.

**Required success criteria (conformance requirements)**
- If a website is multilingual it is possible to choose a language on every page.

**Definitions**
None

**References (corresponding Web Guidelines)**
- R-pd.15.1 The visitor should have the option of choosing between languages on every page of the site.

**Conformance with the Web Content Accessibility Guidelines 1.0**
- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**
A site is available in Dutch, English and German. Near the main site navigation, three textual links are clearly available, each in their respective language: Nederlands, English, Deutsch. Being part of the main navigation, the links are available on every page of the site.

HTML Example:
```html
<ul>
  <li><a href="/nederlands/" hreflang="nl" lang="nl">Nederlands</a></li>
  <li><a href="/english/" hreflang="en">English</a></li>
  <li><a href="/deutsch/" hreflang="de" lang="de">Deutsch</a></li>
</ul>
```

**Checkpoint 4.4 applies to / included in**

<table>
<thead>
<tr>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td>-</td>
<td>-</td>
<td>-</td>
<td>✔</td>
</tr>
</tbody>
</table>

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Checkpoint 4.5

Use fully written out (textual) links to the language versions.*

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

Description

Abbreviations for the languages, such as NL, EN or DE will be unknown to many visitors.

Required success criteria (conformance requirements)

• Textual links to language versions are fully written out.
• If there are more than three language versions and space is limited, abbreviations may be used. In that case, the abbreviation contains a title attribute in which the language is fully written out.

Definitions

None

References (corresponding Web Guidelines)

• R-pd.15.3 Use fully written out (textual) links to the language versions.

Conformance with the Web Content Accessibility Guidelines 1.0

• This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

Examples

A site is available in Dutch, English and German. Near the main site navigation, three textual links are clearly available, each in their respective language: Nederlands, English, Deutsch. Being part of the main navigation, the links are available on every page of the site.
**Checkpoint 4.6**

*Write links to language versions in their corresponding languages.*

* This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

Instead of links such as English, French and German, use English, Français and Deutsch. This makes them understandable for visitors who have a preference for one of these languages.

**Required success criteria (conformance requirements)**

- Textual links to the language version are written in their corresponding language.

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.15.4 Write links to language versions in their corresponding languages.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

A site is available in Dutch, English and German. Near the main site navigation, three textual links are clearly available, each in their respective language: Nederlands, English, Deutsch. Being part of the main navigation, the links are available on every page of the site.

<table>
<thead>
<tr>
<th>Checkpoint 4.6 applies to / included in</th>
</tr>
</thead>
<tbody>
<tr>
<td>WCAG 1.0 Priority 1</td>
</tr>
<tr>
<td>-</td>
</tr>
</tbody>
</table>
**Checkpoint 4.7**

**Do not use associations with nationalities for language choice.***

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

Associations such as images of flags or texts such as 'the Netherlands', 'Great Britain' or 'Germany' can lead to confusion about the geographical orientation of the website and can even be interpreted as insulting.

If a website provides two different target groups, one Dutch and one international, with different information, it has preference to make this distinction clear using a reference to nationality rather than language. Instead of Nederlands and English, links should subsequently be named Nederlandse bezoekers and International visitors or Foreign visitors.

**Required success criteria (conformance requirements)**

- There are no associations with nationalities for language choice.

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.15.5 Do not use associations with nationalities for language choice.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

A site is available in Dutch, English and German. Near the main site navigation, three textual links are clearly available, each in their respective language: Nederlands, English, Deutsch. Being part of the main navigation, the links are available on every page of the site.

Another site for an international event offers information about specific activities for specific nationalities. The links to these are associated to the nationalities, but this relates to the target group, and not specifically the language. In this case, it would be better to combine the two: "Nederlandse ambtenaren", "American government employees".

<table>
<thead>
<tr>
<th>Checkpoint 4.7 applies to / included in</th>
</tr>
</thead>
<tbody>
<tr>
<td>WCAG 1.0 Priority 1</td>
</tr>
<tr>
<td>&quot;&quot;</td>
</tr>
</tbody>
</table>
**Checkpoint 4.8**

Links for language choice should have a clear and consistent place in the navigation of the site.*

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

Visitors should not have to search for links on language choice; as soon as visitors have decided that they prefer a different language, following the link to a language version of their choice will be their only concern at that moment. In order to be clear, such links should, however not dominate the impression rendered by the site. Insert the links close to the main navigation; the main navigation is usually already clearly present and associated links will therefore be presented clearly as well.

**Required success criteria (conformance requirements)**

- Links for language choice have a clear and consistent place in the navigation of the site.

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.15.2 Links for language choice should have a clear and consistent place in the navigation of the site.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

A site is available in Dutch, English and German. Near the main site navigation, three textual links are clearly available, each in their respective language: Nederlands, English, Deutsch. Being part of the main navigation, the links are available on every page of the site, in the same position on each page.

<table>
<thead>
<tr>
<th>Checkpoint 4.8 applies to / included in</th>
</tr>
</thead>
<tbody>
<tr>
<td>WCAG 1.0 Priority 1</td>
</tr>
<tr>
<td>-</td>
</tr>
</tbody>
</table>
5. Create tables that transform gracefully

**Checkpoint 5.1**

For data tables, identify row and column headers.

**Description**

If data is presented in a tabular format, then use the appropriate element provided in the recommendation and its supporting elements and attributes to identify row and column headers. This makes it possible for users of assistive technology to link information in a table cell to the row and column header. (in HTML this means using the `th` attribute for rows and/or columns)

**Required success criteria (conformance requirements)**

- In a data table, column and/or row headers have been identified

**Definitions**

Data table:
A table structuring data information. The horizontal and/or vertical position of the information gives meaning to the content that is represented in the data table.

**References (corresponding Web Guidelines)**

- R-pd.11.2 Use the `th` (table header) to describe a column or row in a table with relational information.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 5.1 ("For data tables, identify row and column headers.") [priority 1]

(See [http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-table-headers](http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-table-headers))

**Examples**

Table with data
A concert website provides a table with the following information for about 200 musicians and performers: name, website, music genre, latest album, number of copies sold. These items will normally be found on the top or left side of the table, and comprise the "table header”. They should be marked up using the `<th>` (as opposed to the `<td>`) element.

<table>
<thead>
<tr>
<th>Checkpoint 5.1 applies to / included in</th>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
</tbody>
</table>
**Checkpoint 5.2**

For data tables that have two or more logical levels of row or column headers, use markup to associate data cells and header cells.

**Description**

Some data tables have more than one logical levels of row or column headers. This means that a data table has a structural division beyond those implicit in the rows and columns.

**Required success criteria (conformance requirements)**

- In data tables that have structural divisions beyond those implicit in the rows and columns, appropriate markup has been used to identify those divisions.

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.11.3 Group rows with only th (table header) cells with the thead (table head) element. Group the rest of the table with the tbody (table body) element.
- R-pd.11.4 Use the scope attribute to associate table labels (th cells) with columns or rows.
- R-pd.11.5 Use the header and id elements to associate table labels (th cells) with individual cells in complex tables.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 5.2 ("For data tables that have two or more logical levels of row or column headers, use markup to associate data cells and header cells.") [priority 1]
  (See http://www.w3.org/TR/WCAG10-TECHS/#tech-table-structure and the techniques in http://www.w3.org/TR/WCAG10-HTML-TECHS/#identifying-table-rows-columns)

**Examples**

Train fares

Train fares are presented in more than one logical level of column headers. The table shows two columns, "weekdays" and "weekend". Each present two more columns showing "first class" and "second class". The rows offer different prices depending on the specific ticket (elderly, students, and so on). The table presents results for normal trains, fast trains and slow trains. Proper use of the scope and/or the header and id attributes (often more useful in complex tables) will properly associate the data cells with the header cells. This will, for example, allow a blind user to associate the data cell "€ 25" with a "normal train, second class, on a weekday".

---

**Checkpoint 5.2 applies to / included in**

<table>
<thead>
<tr>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
</tr>
</tbody>
</table>

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Checkpoint 5.3
Do not use tables for layout.*
* This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

Description
Use of the table element for layout is an example of 'misuse' of a structural element for presentation purposes. Doing so can easily lead to complications, especially for blind people, people who are listening to content, or people who want to print a page (often, pages using tables for layout don't fit on the paper when printed in portrait mode). Compared with 1996-2003, browser support of CSS is adequate, deprecating the use of tables for layout. WCAG adds that if tables are used, the linearized content should preserve the correct intended reading order.

Required success criteria (conformance requirements)
- Tables are not used for layout.**
  ** Please refer below for the - less stringent - WCAG success criteria for checkpoints 5.3 and 5.4.

Definitions
None

References (corresponding Web Guidelines)
- R-pd.11.1 Use tables to display relational information and do not use them for layout.
- R-pd.11.8 When modifying an existing website: use CSS for the presentation and layout of web pages, and avoid using tables for layout.***
- R-pd.11.9 When using tables for layout: do not use more than one table and use CSS for the design of this table as much as possible. ***
- R-pd.11.10 When using tables for layout: do not apply any accessibility mark-up. ***
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.
  ***: R-pd.11.1 supersedes R-pd.11.8, R-pd.11.9 and R-pd.11.10.

Conformance with the Web Content Accessibility Guidelines 1.0
- This checkpoint exceeds WCAG 1.0 5.3 conformance; in the title of this checkpoint, the exception provided in WCAG 1.0 5.3 is left out ("Do not use tables for layout unless the table makes sense when linearized. Otherwise, if the table does not make sense, provide an alternative equivalent (which may be a linearized version)") [priority 2] ****
- This checkpoint exceeds WCAG 1.0 5.4 conformance ("If a table is used for layout, do not use any structural mark-up for the purpose of visual formatting") [priority 2] ****
  ****: Please refer below for the - less stringent - WCAG success criteria for checkpoints 5.3 and 5.4.

Examples
Column layout
When a column layout is used for high resolution graphical displays, a page is linearized when CSS (stylesheet) is switched off.

<table>
<thead>
<tr>
<th>Checkpoint 5.3 applies to / included in</th>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>-</td>
<td>exceeds WCAG 1.0*</td>
<td>exceeds WCAG 1.0*</td>
<td>✓</td>
</tr>
</tbody>
</table>

**: Please refer below for the - less stringent – WCAG 1.0 success criteria for checkpoint 5.3.
Less stringent WCAG 1.0 requirements for tables for layout
The Web guidelines on tables are stricter than WCAG. For reference purposes, requirements for the corresponding WCAG 1.0 checkpoints 5.3 and 5.4 are included in this document.

**Checkpoint 5.3 – WCAG 1.0, priority 2**
Do not use tables for layout unless the table makes sense when linearized. Otherwise, if the table does not make sense, provide an alternative equivalent (which may be a linearized version).

*Note:* For the Web Guidelines, tables may not be used for layout. This WCAG checkpoint can be marked as not applicable when conformance to the Web Guidelines is required.

**Description**
For blind people or people who are listening to content in a layout table, the content is linearized by their user agent or text to speech tool. This alternative presentation preserves the reading order in the code, this should be the correct, intended reading order.

**Required success criteria (conformance requirements)**
- The information in the layout table is still presented in the correct reading order when linearized;
- (if the table does not make sense when linearized) An alternative equivalent has been provided.

**Definitions**
None

**Examples**
None

<table>
<thead>
<tr>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td>-</td>
<td>✔️</td>
<td>✔️</td>
<td>✗</td>
</tr>
</tbody>
</table>

**Checkpoint 5.4 – WCAG 1.0, priority 2**
If a table is used for layout, do not use any structural mark-up for the purpose of visual formatting

*Note:* For the Web Guidelines, tables may not be used for layout. This WCAG checkpoint can be marked as not applicable when conformance to the Web Guidelines is required.

**Description**
In layout tables, the use of structural markup for visual formatting can be disturbing when user agents use this information to then render the table as a datatable. For Visual formatting, always use Style Sheets.

**Required success criteria (conformance requirements)**
- The layout table does not use structural mark-up for visual formatting

**Definitions**
Visual formatting
The result of the user agent processing the document tree for visual media

**Examples**
None

<table>
<thead>
<tr>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td>-</td>
<td>✔️</td>
<td>✔️</td>
<td>✗</td>
</tr>
</tbody>
</table>
### Checkpoint 5.5

**Provide summaries for tables.**

#### Description

Provide a summary. Summaries are very useful for non-visual readers. A summary can describe the contents of a table within the context of the document. If no caption is provided, it is critical to provide a summary. A table caption describes the nature of the table.  

#### Required success criteria (conformance requirements)

- A “summary” has been provided
- The `caption` element is used within a `table` element
- The `caption` element describes the nature of the table
- A caption may not always be necessary: If a `caption` is not provided, there should be a `title` attribute on the `table` element to describe the nature of the table in a few words.

*: This checkpoint may exceed WCAG 1.0 conformance.

#### Definitions

None

#### References (corresponding Web Guidelines)

- R-pd.11.7 Use the `caption` element or heading markup to provide a heading above a table.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

#### Conformance with the Web Content Accessibility Guidelines 1.0

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 5.5 ("Provide summaries for tables") [priority 3]

#### Examples

None

<table>
<thead>
<tr>
<th>Checkpoint 5.5 applies to / included in</th>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

---

28 http://www.w3.org/TR/WCAG10-HTML-TECHS/#table-summary-info

29 Summary can be provided through the “summary” attribute. More information in the W3C HTML tech pages (see other footnotes on this page)

30 http://www.w3.org/TR/WCAG10-HTML-TECHS/#table-summary-info
**Checkpoint 5.6**

**Provide abbreviations for header labels.**

**Description**

Sometimes, table labels can become quite long, such as 'Work in the Randstad conurbation and surrounding area'. It can be confusing for a user if this label is presented by the screen reader or Braille display for every cell associated with it. `th` cells can be given the `abbr` attribute, attaching an abbreviated version of the label can be attached.

**Required success criteria (conformance requirements)**

- An abbreviation attribute is provided for table headers of more than 25 characters.

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.11.6 Provide abbreviations for table labels (`th` cells) by means of the `abbr` (abbreviation) attribute if the content of the table label is so long that repetition in a speech browser could cause irritation.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 5.6 ("Provide abbreviations for header labels.") [priority 3]

**Examples**

None

---

**Checkpoint 5.6 applies to / included in**

<table>
<thead>
<tr>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td>-</td>
<td>-</td>
<td>✔</td>
<td>✔</td>
</tr>
</tbody>
</table>

---

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6. Ensure that pages featuring new technologies transform gracefully

**Checkpoint 6.1**
Organize documents so they may be read without style sheets.

**Description**
When an HTML document is rendered without associated style sheets, it must still be possible to read the document. If style sheets are not supported or for any reason not rendered or visible, documents are organized in such a way that users are able to access, read and use all of the documents content and functionality and in a logical order.

**Required success criteria (conformance requirements)**
- The document is organized in such a way that users are able to access, read and use all of the documents content and functionality if rendered without associated style sheet(s) and in a logical order.
- Decorative images are inserted (as much as possible) via CSS*
  *: This is a Web Guidelines only success criterion. It exceeds WCAG 1.0 conformance; see below for details.

**Definitions**
Style sheet: Definition of style sheet: a document linked to a webpage or embedded in a webpage, describing the layout, transformation and/or visualization of a documents contents.

**References (corresponding Web Guidelines)**
- R-pd.1.3 Do not make the function of the website dependent on optional technology, such as CSS and client-side script: optional technology should complement the information on the site and its use, and should not interfere with access to it if this technology is not supported.
- R-pd.7.6 Decorative images should be inserted via CSS as much as possible. Informative images should be inserted via HTML.
- R-pd.9.2 Pages should remain usable if a web browser does not support CSS.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**
- The title of this checkpoint is identical to WCAG 1.0 checkpoint 6.1 ("Organize documents so they may be read without style sheets.") [priority 1]
  (See http://www.w3.org/TR/WCAG10-TECHS/#tech-order-style-sheets and the techniques in http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-order-style-sheets)
- R-pd.7.6 ("Decorative images should be inserted via CSS as much as possible") exceeds WCAG 1.0 6.1 conformance

**Examples**
Old or text-only browser
The user utilizes a text only browser like lynx. This browser does not render style sheets. The information on the page and the functionality should still be available for the user. This can mostly be accomplished easily by structuring the page and the code according to the specified W3C recommendations.

<table>
<thead>
<tr>
<th>Checkpoint 6.1 applies to / included in</th>
</tr>
</thead>
<tbody>
<tr>
<td>WCAG 1.0 Priority 1</td>
</tr>
<tr>
<td>☑</td>
</tr>
</tbody>
</table>
**Checkpoint 6.2**

Ensure that equivalents for dynamic content are updated when the dynamic content changes.

**Description**

Accessible equivalents should be updated as soon as the dynamic content they are equivalent to changes. It is important to consider this when choosing the technique to put information on a page. I.e. dynamic frame names could be more difficult to change than dynamic image names.

**Required success criteria (conformance requirements)**

- Equivalents for dynamic content (which requires a text alternative) are updated when the dynamic content changes

**Definitions**

Dynamic content:
Content which changes with or without user interaction and with or without interference of the author.

**References (corresponding Web Guidelines)**

- R-pd.1.2 Build websites according to the 'layered construction' principle.
- R-pd.1.3 Do not make the function of the website dependent on optional technology, such as CSS and client-side script: optional technology should complement the information on the site and its use, and should not interfere with access to it if this technology is not supported.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 6.2 (“Ensure that equivalents for dynamic content are updated when the dynamic content changes.”) [priority 1]
  
  (See [http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-dynamic-source](http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-dynamic-source) and the techniques in [http://www.w3.org/TR/WCAG10-TECHS/#tech-dynamic-source](http://www.w3.org/TR/WCAG10-TECHS/#tech-dynamic-source))

**Examples**

A ticker on a site
A site contains a dynamic image representing the NASDAQ index. The image is refreshed every time you refresh the page. The index number changes in order to show the latest figure. The equivalent should provide the same updated information. This can be accomplished using different techniques so that the figure of the index is presented in the alt attribute or the updated information in the graph is described in a separate file.

Frame with dynamic information
A website offers a random page of the site in a separate frame on the front page every time the page is refreshed. This should lead people to pages that are not frequently visited. The title of the frame should identify the content of the page as dynamic or it should change when the information changes.

Dynamic pages
A website is dynamically generated when a person uses certain profile settings. The page consists of different frames that are dynamically generated. The titles of the frames should represent their content.

<table>
<thead>
<tr>
<th>Checkpoint 6.2 applies to / included in</th>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
</tbody>
</table>

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### Checkpoint 6.3

Ensure that pages are usable when scripts, applets, or other programmatic objects are turned off or not supported. If this is not possible, provide equivalent information on an alternative accessible page.

<table>
<thead>
<tr>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Content developers must ensure that pages are accessible with scripts, applets or other programmatic objects turned off or in browsers that don't support them. This includes links that use scripting.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Required success criteria (conformance requirements)</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Technologies used for presentation and user interface support accessibility (as recommended by W3C) or alternate versions of the content are provided that do support accessibility.</td>
</tr>
<tr>
<td>• Pages are usable when scripts, applets or other programmatic objects are turned off or are not supported.</td>
</tr>
<tr>
<td>• (If previous is not possible:) an alternative accessible page/equivalent providing equivalent information has been provided and is linked directly from the inaccessible page.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Definitions</th>
</tr>
</thead>
<tbody>
<tr>
<td>None</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>References (corresponding Web Guidelines)</th>
</tr>
</thead>
<tbody>
<tr>
<td>• R-pd.1.2 Build websites according to the 'layered construction' principle.</td>
</tr>
<tr>
<td>• R-pd.1.3 Do not make the function of the website dependent on optional technology, such as CSS and client-side script: optional technology should complement the information on the site and its use, and should not interfere with access to it if this technology is not supported.</td>
</tr>
<tr>
<td>• R-pd.8.5 When using client-side script in combination with a link: make the script functionality an expansion of the basic functionality of the link.</td>
</tr>
<tr>
<td>• R-pd.8.6 When using client-side script in combination with a link: if the link does not lead to anything, do not confront the visitor without support for client-side script with a non-working link.</td>
</tr>
<tr>
<td>• R-pd.8.7 When using client-side script in combination with a link: if necessary, use client-side script as an expansion of server-side functions.</td>
</tr>
<tr>
<td>• R-pd.13.5 Do not use client-side script or forms as the only way of accessing information on the site.</td>
</tr>
<tr>
<td>• R-pd.13.6 Do not confront a visitor with a non-working form if optional technologies – such as CSS or client-side script – are not supported by the browser.</td>
</tr>
<tr>
<td>• R-pd.14.1 Do not use client-side script for essential functionality on web pages, unless any lack of support for these scripts is sufficiently compensated by HTML alternatives and/or server-side script.</td>
</tr>
<tr>
<td>• R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Conformance with the Web Content Accessibility Guidelines 1.0</th>
</tr>
</thead>
<tbody>
<tr>
<td>• The title of this checkpoint is identical to WCAG 1.0 checkpoint 6.3 (&quot;Ensure that pages are usable when scripts, applets, or other programmatic objects are turned off or not supported. If this is not possible, provide equivalent information on an alternative accessible page.&quot;) [priority 1]</td>
</tr>
</tbody>
</table>

(See [http://www.w3.org/TR/WCAG10-TECHS/#tech-scripts](http://www.w3.org/TR/WCAG10-TECHS/#tech-scripts) and the techniques in [http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-scripts](http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-scripts))
**Examples**

**Calculator**
A page on a tax services website contains a script that emulates a calculator that performs calculations necessary to advance on the page. Provide an alternative for input of the calculations or provide a different W3C technology that does provide an accessible alternative.

**JavaScript links**
A website provides links in the form of JavaScript. If a user is not using scripts, then they won't be able to use links since the browser can't create the link content. Provide equivalents for links that use "JavaScript" for the URL, or use the principle of progressive enhancement, whereby JavaScript links replace normal links only in JavaScript supporting browsers. This can be done by providing a "noscript" alternative.

**Script or form-based navigation**
A JavaScript or other form-based navigation menu should not be the only way to navigate a site. For example, a site containing a drop-down navigational menu which depends on the use of an HTML-form or Javascript should be a supplement to, or built as an expansion on basic link-based navigation. This link-based navigation will always be available to all users, regardless of script and form support.

<table>
<thead>
<tr>
<th>Checkpoint 6.3 applies to / included in</th>
</tr>
</thead>
<tbody>
<tr>
<td>WCAG 1.0 Priority 1</td>
</tr>
<tr>
<td>![✔️]</td>
</tr>
</tbody>
</table>
**Checkpoint 6.4**

**For scripts and applets, ensure that event handlers are input device-independent.**

**Description**

Most people use a mouse and keyboard to operate the computer and interact with web pages. However, people with a visual disability are not always able to use the mouse. Other people cannot use the keyboard and have to use other input devices like speech, sip and puff, on-screen input, eyetrackers, and so on. Interaction with the site should not depend on specific input-devices but should be input device-independent.

**Required success criteria (conformance requirements)**

- Only input device-independent event handlers are used for scripts and applets.

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.1.2 Build websites according to the 'layered construction' principle.
- R-pd.1.3 Do not make the function of the website dependent on optional technology, such as CSS and client-side script: optional technology should complement the information on the site and its use, and should not interfere with access to it if this technology is not supported.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 6.4 ("For scripts and applets, ensure that event handlers are input device-independent.") [priority 2]

(See [http://www.w3.org/TR/WAI-WEBCONTENT/tech-keyboard-operable-scripts](http://www.w3.org/TR/WAI-WEBCONTENT/tech-keyboard-operable-scripts) and the techniques in [http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/tech-keyboard-operable-scripts](http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/tech-keyboard-operable-scripts))

**Examples**

None

---

<table>
<thead>
<tr>
<th>Checkpoint 6.4 applies to / included in</th>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>-</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
</tbody>
</table>
Checkpoint 6.5
Ensure that dynamic content is accessible or provide an alternative presentation or page.

Description
The aim of this checkpoint is to ensure that an accessible version of all content is available. Authors may use inaccessible technologies or formats on their websites, but they must also provide all of the information and functionality in an accessible form that is easily obtained. Note that this is a fallback option and is not preferable to making the content itself accessible.31

Required success criteria (conformance requirements)
- Dynamic content is accessible, or an accessible alternative presentation or page is provided.

Definitions
Dynamic content:
Content that changes with or without a users interaction and with or without interference of the author.

Alternative presentation or page
Presentation or page that provides all of the same information and functionality and that is as up to date as any non-conformant content

References (corresponding Web Guidelines)
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

Conformance with the Web Content Accessibility Guidelines 1.0
- The title of this checkpoint is identical to WCAG 1.0 checkpoint 6.5 ("Ensure that dynamic content is accessible or provide an alternative presentation or page.") [priority 2] (See http://www.w3.org/TR/WCAG10-TECHS/#tech-fallback-page and the techniques in http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-fallback-page)

Examples
On a website for used cars, the list of models changes automatically when the make of the car is selected. When client-side script is not available, a submit button is available with which the list of models can be retrieved after the make is selected.

Checkpoint 6.5 applies to / included in

<table>
<thead>
<tr>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
</tbody>
</table>

31 http://www.w3.org/TR/UNDERSTANDING-WCAG20/Overview.html#accessible-alternatives-level1-intent-head
7. Ensure user control of time-sensitive content changes

Checkpoint 7.1
Until user agents allow users to control flickering, avoid causing the screen to flicker.

Description
This checkpoint is related to people with photosensitive epilepsy who can have seizures triggered by flickering or flashing in the 3 to 49 flashes per second (Hertz) range with a peak sensitivity at 20 flashes per second. Users should be warned in advance and be able to control the flickering. Also individuals with distractibility problems may not be able to focus on page content with flickering occurring in the same visual field.

Required success criteria (conformance requirements)
At least one of the following is true:

- The page(s) contain(s) no content that causes the screen to flicker in the range of 3 to 49 Hz.
- (If flickering is unavoidable) The user is warned of the flickering before they go to the page, and a full equivalent version of the content without flickering is provided.
- (If flickering is unavoidable) The user can control flickering.

Definitions
Flickering (photosensitive epilepsy):
Seizures can be triggered by flickering or flashing in the 3 to 49 flashes per second (Hertz) range with a peak sensitivity at 20 flashes per second.

References (corresponding Web Guidelines)
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.
- The title of this checkpoint is identical to WCAG 1.0 checkpoint 7.1 ("Until user agents allow users to control flickering, avoid causing the screen to flicker.") [priority 1]
  (See http://www.w3.org/TR/WAI-WEBCONTENT/#tech-avoid-flicker and the techniques in http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-avoid-flicker)

Examples
Science pages
A science page about photosensitivity uses flickering to explain the case to students. Before you enter the page, there is a warning indicating that the page contains flickering that can cause photosensitive epilepsy. Also there is a message is delivered proposing a way to control the flickering.
Checkpoint 7.2

Until user agents allow users to control blinking, avoid causing content to blink (i.e., change presentation at a regular rate, such as turning on and off).

Description

This checkpoint is to avoid distracting users during their interaction with a website. Certain people with attention deficit disorders, find blinking content distracting, making it difficult for them to concentrate on other parts of the website. Blinking in the form of commercial advertising, is found on many pages, and is meant to attract the attention of the visitor of the page.32

Required success criteria (conformance requirements)

- There is no blinking unless a mechanism to stop/control the blinking is provided (by user agent).

Definitions

Blinking:
Turning on and off between 0.5 and 3 times per second.33

References (corresponding Web Guidelines)

- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

Conformance with the Web Content Accessibility Guidelines 1.0

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 7.2 ("Until user agents allow users to control blinking, avoid causing content to blink (i.e., change presentation at a regular rate, such as turning on and off).") [priority 2]
(See http://www.w3.org/TR/WAI-WEBCONTENT/#tech-avoid-blinking and the techniques in http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-avoid-blinking)

Examples

Attract attention
Make use of the em and strong elements to attract attention instead of making content blink.

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32 http://www.w3.org/TR/UNDERSTANDING-WCAG20/Overview.html#time-limits-blink-intent-head
33 http://www.w3.org/TR/2006/WD-WCAG20-20060427/appendixA.html#blinksdef
### Checkpoint 7.3

**Until user agents allow users to freeze moving content, avoid movement in pages.**

**Description**

Sometimes content is moving, advancing or updating at a rate that a user cannot read and/or understand. When a page includes moving content, provide a mechanism within a script or applet to allow users to freeze motion or updates. Using style sheets with scripting to create movement allows users to turn off or override the effect with greater ease.

**Required success criteria (conformance requirements)**

- There is no moving content unless a mechanism is provided to freeze the moving content.

**Definitions**

Movement:
Time related/dependent (dis)placement of content.

**References (corresponding Web Guidelines)**

- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 7.3 ("Until user agents allow users to freeze moving content, avoid movement in pages.") [priority 2]

(See [http://www.w3.org/TR/WAI-WEBCONTENT/#gl-movement](http://www.w3.org/TR/WAI-WEBCONTENT/#gl-movement) and the techniques in [http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-avoid-movement](http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-avoid-movement))

**Examples**

None

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Checkpoint 7.4

Until user agents provide the ability to stop the refresh, do not create periodically auto-refreshing pages.

Description

This checkpoint means to ensure that people with disabilities are given adequate time to interact with a webpage whenever possible. Certain people with disabilities such as blindness, dexterity impairments, and cognitive limitations may require more time to perform tasks such as filling out on-line forms. If Web functions are time-dependent, it will be difficult for some users to perform the required action before a timeout occurs.  

Required success criteria (conformance requirements)

- Pages do not periodically auto-refresh (unless user agents provide the ability to stop the refresh).

Definitions

Auto-refresh

Pages that refresh without a user's interaction, i.e. not upon a user request.

References (corresponding Web Guidelines)

- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

Conformance with the Web Content Accessibility Guidelines 1.0

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 7.4 ("Until user agents provide the ability to stop the refresh, do not create periodically auto-refreshing pages.") [priority 2]
  
  (See http://www.w3.org/TR/WAI-WEBCONTENT/#gl-movement and the techniques in http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-no-periodic-refresh)

Examples

Auto-refresh in a page

In HTML, do not use auto-refresh with "HTTP-EQUIV=refresh" until user agents allow users to turn off the feature. If necessary or desired, instead provide the auto-refresh option in an alternative page that provides the same content and functionality but does not require the user to refresh the page to receive the latest 'refreshed' content.

Checkpoint 7.4 applies to / included in

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34 http://www.w3.org/TR/UNDERSTANDING-WCAG20/Overview.html#time-limits-required-behaviors-intent-head
Checkpoint 7.5
Until user agents provide the ability to stop auto-redirect, do not use mark-up to redirect pages automatically. Instead, configure the server to perform redirects.

Description
To auto-redirect a user to a different location or context once he is on a page, can cause potential confusion. Therefore, pages should not auto-redirect a user to a different context if the user cannot stop this action in user agents. A better option is to perform the auto-redirect on the server or to ask the user to click a certain link to redirect to another context.

Required success criteria (conformance requirements)
The following applies:
• Pages do not auto-redirect, unless the means are provided to stop/control the auto-redirect.
• Changes of context are initiated only by user request.
• Automatic redirections during interaction with forms are avoided.*

*: This is a Web Guidelines only success criterion. It exceeds WCAG 1.0 conformance; see below for details.

Definitions
Auto-redirect
Web pages that are redirected client-side, but without user interaction, i.e. not upon a user request.

References (corresponding Web Guidelines)
• R-pd.4.5 Automatic redirection should be carried out by the server if possible.
• R-pd.13.4 Avoid automatic redirection during interaction with forms.
• R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

Conformance with the Web Content Accessibility Guidelines 1.0
• The title of this checkpoint is identical to WCAG 1.0 checkpoint 7.5 ("Until user agents provide the ability to stop auto-redirect, do not use mark-up to redirect pages automatically. Instead, configure the server to perform redirects.") [priority 2]

Examples
Server redirect
Instead of using HTML redirects, use server redirects such as in PHP: header("Location: http://www.anothersite.com/").

Automatic redirection in forms
Allow users who are filling out a form to submit the form on their own, instead of redirecting automatically according to a choice made in, for example, a drop-down menu. Adding a submit button to such forms enables the visitor to determine when he wants to be redirected.

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35 applies to client-side redirects
8. Ensure direct accessibility of embedded user interfaces

**Checkpoint 8.1**

*Make programmatic elements such as scripts and applets directly accessible or compatible with assistive technologies*

**Description**
Assistive Technologies must be able to gather information about programmatic elements used in a webpage. If these elements are not accessible, provide an alternative and accessible solution or page.

**Required success criteria (conformance requirements)**
- Programmatic elements are directly accessible or compatible with assistive technologies. They contain an accessible solution on the same page or are made accessible on a separate page.

**Definitions**
None

**References (corresponding Web Guidelines)**
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**
- The title of this checkpoint is identical to WCAG 1.0 checkpoint 8.1 ("Make programmatic elements such as scripts and applets directly accessible or compatible with assistive technologies.") [Priority 1 if functionality is important and not presented elsewhere, otherwise Priority 2]
  (See [http://www.w3.org/TR/WCAG10/#tech-directly-accessible](http://www.w3.org/TR/WCAG10/#tech-directly-accessible) and the techniques in [http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-directly-accessible](http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-directly-accessible))

**Examples**
An interactive Flash movie provides video clips and responses to user input. The information provided is also available in HTML with Script support, but the experience is not as rich. The Flash movie provides text alternatives, keyboard support, appropriate tab order, captions, and so on. This makes it directly accessible so users can directly access the richer content at their own discretion, instead of the accessible alternative.

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9. Design for device-independence

**Checkpoint 9.1**

Provide client-side image maps instead of server-side image maps except where the regions cannot be defined with an available geometric shape.

**Description**

A client-side image map offers the possibility to provide equivalents for the content and the functionality contained in the image map. Only if regions cannot be defined using an available geometric shape, provide a server-side image map.

**Required success criteria (conformance requirements)**

The following are true if a server-side image map has been used:

- The information could not have been provided in the form of a client-side image map
- The regions could not have been defined using an available geometric shape
- There is an equivalent offering the same content and functionality

**Definitions**

Available geometric shape:

A shape that can be defined in a program to form a link or provide other forms of interaction. At the moment almost any shape can be defined in most authoring programs.

**References (corresponding Web Guidelines)**

- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 9.1 ("Provide client-side image maps instead of server-side image maps except where the regions cannot be defined with an available geometric shape.") [priority 1]

  (See [http://www.w3.org/TR/WCAG10/#tech-client-side-maps](http://www.w3.org/TR/WCAG10/#tech-client-side-maps) and the techniques in [http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-client-side-maps](http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-client-side-maps))

**Examples**

Online mapping

A website offers the possibility to plot a route between two cities. The result is rendered as an interactive map where every point on the map has a server-side coordinate and where you can zoom in and out, scroll, and so on. By adding a text describing the route you can provide an equivalent to the map.

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**Checkpoint 9.2**

Ensure that any element that has its own interface can be operated in a device-independent manner.

**Description**

Some websites offer pages where elements have their own interface like games or interactive elearning modules, mostly using proprietary technology. Make sure that this element can also be operated in a device independent manner.

**Required success criteria (conformance requirements)**

The following applies:

- All elements that have their own interface can be operated in a device independent manner.

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.1.3 Do not make the function of the website dependent on optional technology, such as CSS and client-side script: optional technology should complement the information on the site and its use, and should not interfere with access to it if this technology is not supported.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 9.2 ("Ensure that any element that has its own interface can be operated in a device-independent manner.") [priority 2]

(See http://www.w3.org/TR/WAI-WEBCONTENT/#tech-keyboard-operable and the techniques in http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-keyboard-operable)

**Examples**

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Checkpoint 9.3

For scripts, specify logical event handlers rather than device-dependent event handlers.

Description
An event-handler invokes a script when a certain event occurs (e.g., the mouse moves, a key is pressed, the document is loaded, and so on). In HTML 4.0, event handlers are attached to elements via event handler attributes (the attributes beginning with 'on', as in `onkeyup`). What happens when an event occurs depends on the script the page author has created. Some produce purely decorative effects such as highlighting an image or changing the color of an element's text. Others produce much more substantial effects, such as carrying out a calculation, or providing important information to the user.

Required success criteria (conformance requirements)
- For scripts, logical event handlers have been specified;
- No device-dependent event handlers have been used for scripts;
- (If they have been used) there are also logical event handlers specified.

Definitions
Logical event handlers
Event handlers that do not depend on devices for interaction. Examples are `@onblur`, `@onchange`, `@onfocus`, `@onload`, `@onreset`, `@onselect`, `@onsubmit`, `@onunload` etc.

Device-dependent event handler
Examples are: `@onclick`, `@ondblclick`, `@onkeydown`, `@onkeypress`, `@onkeyup`, `@onmousedown`, `@onmousemove`, `@onmouseout`, `@onmouseover`, `@onmouseup`

References (corresponding Web Guidelines)
- R-pd.1.3 Do not make the function of the website dependent on optional technology, such as CSS and client-side script: optional technology should complement the information on the site and its use, and should not interfere with access to it if this technology is not supported.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

Conformance with the Web Content Accessibility Guidelines 1.0
- The title of this checkpoint is identical to WCAG 1.0 checkpoint 9.3 ("For scripts, specify logical event handlers rather than device-dependent event handlers.") [priority 2] (See http://www.w3.org/TR/WAI-WEBCONTENT/#tech-device-independent-events and the techniques in http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-device-independent-events)

Examples
Use application-level event triggers rather than user interaction-level triggers. In HTML 4.0 (and xhtml 1.0), application-level event attributes are `onfocus`, `onblur` (the opposite of `onfocus`), and `onselect`. Note that these attributes are designed to be device-independent, but are implemented as keyboard specific events in current browsers. Otherwise, if you must use device-dependent attributes, provide redundant input mechanisms (i.e., specify two handlers for the same element):
- Use `@onmousedown` with `@onkeydown`.
- Use `@onmouseup` with `@onkeyup`
- Use `@onclick` with `@onkeypress`
* Note that there is no keyboard equivalent to double-clicking (`@ondblclick`) in HTML 4.0.

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**Checkpoint 9.4**

Create a logical tab order through links, form controls, and objects.

**Description**

The `tabindex` attribute offers web developers the option to suggest a different order for visitors who use the keyboard. As a standard feature, links that occur towards the top of the source code of the web document will occur first in the order of links. Links further down in the document, such as main navigation, can be triggered to occur earlier by means of the `tabindex` attribute.

**Required success criteria (conformance requirements)**

- A logical tab order is provided for links, form controls and objects.

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.8.9 Provide a logical order for the links on the page. Use the `tabindex` attribute to deviate from the standard tab order of links if this order is inadequate for correct use of the page by keyboard users.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 9.4 ("Create a logical tab order through links, form controls, and objects.") [priority 3]

**Examples**

None

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### Checkpoint applies to / included in

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**Checkpoint 9.5**

Avoid using the `accesskey` attribute. If the decision is nevertheless made to apply this attribute, only use it on links that remain unchanged throughout the site (e.g. main navigation) and limit the shortcut key combinations to numbers. *

*: This checkpoint may exceed WCAG 1.0 conformance; see below for details.

**Description**

Keyboard shorts are a good principle, but their use is hampered by three major limitations in practice:
- There is no standard for shortcut key combinations used on websites.
- Shortcut key combinations clash with the standard shortcut key combinations in the web browser and the operating system.
- The number of key combinations that can be used in practice is very limited.

**Required success criteria (conformance requirements)**

One of the following is true
- The `accesskey` attribute is not used, or
- The `accesskey` attribute is only used on links that remain unchanged throughout the site and only numbers are used for the shortcut key combinations.

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.8.11 Avoid using the `accesskey` attribute. If the decision is nevertheless made to apply this attribute, only use it on links that remain unchanged throughout the site (e.g. main navigation) and limit the shortcut key combinations to numbers.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- *This checkpoint exceeds WCAG 1.0 9.5 conformance (‘Provide keyboard shortcuts to important links (including those in client-side image maps), form controls, and groups of form controls.’) [priority 3]*

**Examples**

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**Different WCAG 1.0 requirement for use of the `accesskey` attribute**

The Web guidelines on the use of the `accesskey` attribute are differ from WCAG checkpoint 9.5. Since this is a WCAG 1.0 priority 3 checkpoint and this normative document aims to conform with WCAG 1.0 priority 1 and 2, a reference to the requirements for the corresponding WCAG 1.0 checkpoints 9.5 is not available in this document.

However, the second success criterion (‘The `accesskey` attribute is only used on links that remain unchanged throughout the site and only numbers are used for the shortcut key combinations.’) aims to be in conformance with WCAG 1.0 checkpoint 9.5.
**Checkpoint 9.6**

In the event that important information is provided through a closed standard, the same information should also be provided through an open standard.

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

Compatibility of information is important in the development of websites. The use of open standards ensures improved communication between the sender and recipient of information. It is advisable to make as much use as possible of open standards to promote the interoperability of information.

When developing websites, the will to use open standards is important. Nevertheless, there are less well-known open standards that are also used less intensively. For practical reasons, it is understandable that there may be a desire to offer information via frequently used formats that are not open (such as Word and Excel).

**Required success criteria (conformance requirements)**

- When information is considered important, open standards are used instead of standards that do not fall under the definition of an open standard.
- The alternative for a non open standard has to convey the same information.
- When a non open standard is used without an alternative (because it is not considered 'important information'), the accessibility features are used that are available in the non open standard.

**Definitions**

'Open' ICT standards for interoperability of information systems (or the capacity to exchange data between ICT systems). An 'open standard' is understood to be a standard that complies with the following requirements:

- The standards are adopted on the basis of an open decision-making procedure (consensus or majority decision, and so on.).
- The administration of the standard is done by a not-for-profit organization with a completely open admissions policy.
- The standards are published.
- The cost for use of the standard is low and does not constitute a barrier to access the standard. Any intellectual property rights underlying an open standard are made available royalty-free.
- There are no restrictive conditions on the re-use of a standard.

Important information provided through a closed standard: Information necessary for the understanding of the message and functionality intended to be conveyed by the author and which cannot be accessed through the other information provided via the website, using open standards.

**References (corresponding Web Guidelines)**

- R-pd.5.1 In the event that important information is provided through a closed standard, the same information should also be provided through an open standard.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.
**Examples**

The information in Microsoft Word format, should also be available as an open standard, such as HTML.

One example of an open standard is the XML standard. XML stands for Extensible Markup Language and is administered by the W3C. This non-profit organization administers most internet standards, together with IETF. The specifications for XML can be obtained free of charge from the W3C website. There are also forums in which the new version of XML is discussed. Any organization can become a member of W3C. No restrictions are placed on the use of XML.

Example for the third success criterion (When a non open standard is used without an alternative[...]):

When a version of the PDF format is used that does not qualify as 'open standard', the PDF document has the correct reading order, a logical structure and uses 'tagged PDF'.

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Checkpoint 9.7

Specify the UTF-8 character set for web pages.*

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

Description

The UTF-8 character set – from the Unicode family of character sets – has the most extensive repertoire and combines most character sets (Western and Eastern scripts, and symbols) into a single set.

The server should provide information to the user agent know which character encoding has been used. The most straightforward way for a server to inform the user agent about the character encoding of the document is to use the "charset" parameter of the "Content-Type". Some servers don't allow a "charset" parameter to be sent. Therefore, user agents must not assume any default value for the "charset" parameter.

Originally, the Content-type header was the only way of specifying a character set. Enabling different character sets to be used on individual pages requires changes to the settings on the server. Due to the time-consuming nature of this process, the decision was made to apply the meta element for this purpose; it lets web developers indicate a character set in the web page themselves.

Required success criteria (conformance requirements)

All of the following items are true:

- The UTF-8 character set is specified, both in the http-headers and in the meta element.
- Character encoding is specified by the http-headers.
- In the HTML code, character encoding is specified in the meta element.
- In the HTML code, the meta element is the first child of the head element.

Definitions

Character set:
A code that pairs a sequence of characters (letters, numbers and symbols) from a given set with a sequence of natural numbers, octets or electrical pulses, in order to facilitate the storage of text in computers and the transmission of text through telecommunication networks.

HTTP headers:
A record sent by clients and servers communicating with each other via the HTTP protocol. The header is a stream of text that may be sent without any content following it or with the content that it describes. There are headers specific to requests and to responses and others that are used for both client and server to describe or query the content or environment.

Content-Type:
A Content-Type describe the data contained in the body fully enough that the receiving user agent can pick an appropriate agent or mechanism to present the data to the user, or otherwise deal with the data in an appropriate manner.

References (corresponding Web Guidelines)

- R-pd.16.1 Specify the character set for web pages.
- R-pd.16.2 Specify the UTF-8 character set.
- R-pd.16.3 Also specify the character set by means of HTTP headers, if possible.
- R-pd.16.4 Use (at least) the meta element to specify the character set and place this element as high as possible in the head section of the markup.

Conformance with the Web Content Accessibility Guidelines 1.0

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.
Examples

The UTF-8 character set is specified by HTTP header: "Content-type: text/html; charset=utf-8" and in the meta element (HTML): <meta http-equiv="Content-type" value="text/html; charset=utf-8">.

Web developers who use server-side scripts, such as PHP, have the advantage that these scripts can often generate HTTP headers themselves, regardless of the server settings. PHP for creating a Content-type header:

```php
<?php header("Content-type: text/html; charset=utf-8"); ?>
```

### Checkpoint 9.7 applies to / included in

<table>
<thead>
<tr>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td>-</td>
<td>-</td>
<td>-</td>
<td>✔️</td>
</tr>
</tbody>
</table>
10. Use interim solutions

**Checkpoint 10.1**

Until user agents allow users to turn off spawned windows, do not cause pop-ups or other windows to appear and do not change the current window without informing the user.

**Description**

For some users the automatic launching of content in new or other windows, like pop-up windows can cause potential confusion. Web content should therefore give users full control over these possible changes of context by informing the user that the current window is changed and content is appearing in a new or other window.

**Required success criteria (conformance requirements)**

No pop-ups or other windows appear unless one of the following apply:

- The means are provided to stop/control this.
- The content warns the user that activating the element spawns a new window and the location of the link contains useful information that may be necessary during an important uninterruptible process.
- The changes of context are initiated only by user request.

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.8.14 Links on government websites should not automatically open new windows without warning.
- R-pd.8.15 Do not open any new windows automatically, unless the location of the link contains useful information that may be necessary during an important uninterruptible process.
- R-pd.8.22 Do not automatically open links to downloadable files in a new window.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 10.1 ("Until user agents allow users to turn off spawned windows, do not cause pop-ups or other windows to appear and do not change the current window without informing the user.") [priority 2]

(See [http://www.w3.org/TR/WAI-WEBCONTENT/#tech-avoid-pop-ups](http://www.w3.org/TR/WAI-WEBCONTENT/#tech-avoid-pop-ups) and the techniques in [http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-avoid-pop-ups](http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-avoid-pop-ups))

**Examples**

**Popup**

In some cases you may want to open a page in a new window. Inform the user of this fact by adding this in a message in the content of the page where the element is activated: “this page opens in a new window" or "opens in popup window". This may be implemented in several ways, for example by using the title attribute in an a element and adding a visual icon or other differentiation.

Example of useful information during an important uninterruptible process: providing help, for instance through a help screen, during the filling of a web form.

<table>
<thead>
<tr>
<th>Checkpoint 10.1 applies to / included in</th>
</tr>
</thead>
<tbody>
<tr>
<td>WCAG 1.0 Priority 1</td>
</tr>
<tr>
<td>-</td>
</tr>
</tbody>
</table>
**Checkpoint 10.2**

Until user agents support explicit associations between labels and form controls, for all form controls with implicitly associated labels, ensure that the label is properly positioned.

**Description**

By associating labels with form controls and at the same time properly positioning the labels, screen readers can present these together and render them to braille and/or to speech. This way, the purpose of form controls is clear.

**Required success criteria (conformance requirements)**

- All form controls have (at least) implicitly associated labels, i.e. the labels and controls are properly positioned.

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 10.2 ("Until user agents support explicit associations between labels and form controls, for all form controls with implicitly associated labels, ensure that the label is properly positioned.") [priority 2]

(See [http://www.w3.org/TR/WCAG10/#tech-unassociated-labels](http://www.w3.org/TR/WCAG10/#tech-unassociated-labels) and the techniques in [http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-unassociated-labels](http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-unassociated-labels))

**Examples**

None

<table>
<thead>
<tr>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
</tbody>
</table>
11. Use W3C technologies and guidelines.

**Checkpoint 11.1**

Use W3C technologies when they are available and appropriate for a task and use the latest versions when supported.

**Description**

The World Wide Web Consortium is responsible for a large number of technologies for the web. These technologies are produced mostly in working groups following a strict methodology and quality control cycle. W3C and the Working Groups work on the basis of a consensus model. The technologies are therefore made together with all relevant stakeholders. The aim of this checkpoint is that W3C technologies are used wherever possible.

**Required success criteria (conformance requirements)**

The following apply:

- HTML 4.01 (or higher) or XHTML 1.0 (or higher) is used according to the specifications
- CSS 2.1 (or higher) is used according to the specification
- DOM is used according to the specification
- The latest version of W3C technologies are used when available and appropriate

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.2.1 Use HTML 4.01 or XHTML 1.0 according to the W3C specifications for the markup of government websites.
- R-pd.2.6 Use CSS Level-2.1 according to the W3C specification for designing government websites.
- R-pd.2.8 If elements in the HTML hierarchy are to be manipulated, use the W3C DOM according to the specification.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 11.1 ("Use W3C technologies when they are available and appropriate for a task and use the latest versions when supported.") [priority 2]

(See [http://www.w3.org/TR/WCAG10-TECHS/#tech-latest-w3c-specs](http://www.w3.org/TR/WCAG10-TECHS/#tech-latest-w3c-specs) and the techniques in [http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-latest-w3c-specs](http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-latest-w3c-specs))

**Examples**

Mathematical formulas

Instead of displaying mathematical formulas in images, code them in the latest version of MathML or other appropriate W3C technology.

Using (X)HTML

For web pages, use HTML 4.01 (or higher) or XHTML 1.0 (or higher) for structurally marking up the content.

Using CSS

For web pages, use the latest version of CSS for the layout and presentation.

Using DOM

For web pages, use the Document Object Model for scripting or otherwise manipulating HTML elements.

<table>
<thead>
<tr>
<th>Checkpoint 11.1 applies to / included in</th>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
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<td></td>
<td></td>
<td></td>
<td>✔</td>
</tr>
</tbody>
</table>

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Checkpoint 11.2
Avoid deprecated features of W3C technologies.

Description
Use of deprecated elements - referred to in the relevant specifications as deprecated - is strongly discouraged. These elements are part of the standard, although most are not meaningful markup and violate the principle of separation of structure and design.

Required success criteria (conformance requirements)
- No deprecated features have been used

Definitions
None

References (corresponding Web Guidelines)
- R-pd.2.2 Do not use any markup which is referred to as deprecated (outmoded) in the W3C specifications
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

Conformance with the Web Content Accessibility Guidelines 1.0
- The title of this checkpoint is identical to WCAG 1.0 checkpoint 11.2 (“Avoid deprecated features of W3C technologies.”) [priority 2]
  (See http://www.w3.org/TR/WCAG10-TECHS/#tech-avoid-deprecated and the techniques in http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-avoid-deprecated)
Note: R-pd.2.2 (“Do not use any markup which is referred to as deprecated (outmoded) in the W3C specifications”) exceeds WCAG 1.0 11.2 conformance

Examples
Example
In HTML, do not use the deprecated font element; use style sheets instead (e.g., the font property in CSS).

<table>
<thead>
<tr>
<th>Checkpoint 11.2 applies to / included in</th>
</tr>
</thead>
<tbody>
<tr>
<td>WCAG 1.0 Priority 1</td>
</tr>
<tr>
<td>✔️</td>
</tr>
</tbody>
</table>

[11.3 is the number of a W3C WCAG 1.0 priority 3 checkpoint for which no corresponding Web Guidelines exist. Therefore, the number 11.3 is not used for a checkpoint in this document.]

---

36 This success criterion exceeds WCAG1.0 conformance. For WCAG states that deprecated features of W3C technologies should be avoided.
**Checkpoint 11.4**

If, after best efforts, you cannot create an accessible page, provide a link to an alternative page that uses W3C technologies, is accessible, has equivalent information (or functionality), and is updated as often as the inaccessible (original) page.

**Description**

After best efforts it can be impossible to create an accessible page. In that case, you should link to an equivalent page that offers the same information and functionality. This checkpoint refers to one page and not to entire websites. Equivalent pages should be checked for best efforts and possibilities to create an accessible page.

**Required success criteria (conformance requirements)**

- If it is not possible to create an accessible page, a link is provided to an alternative page. The follow is true:
  - W3C technologies are used
  - Accessibility is guaranteed
  - Information and functionality are equivalent to the inaccessible (original) page
  - The page is updated as often as the inaccessible (original) page

**Definitions**

Best efforts

Indicate in the document what best efforts have been undertaken to make the page accessible

**References (corresponding Web Guidelines)**

- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 11.4 ("If, after best efforts, you cannot create an accessible page, provide a link to an alternative page that uses W3C technologies, is accessible, has equivalent information (or functionality), and is updated as often as the inaccessible (original) page.") [priority 1]

(See [http://www.w3.org/TR/WCAG10-TECHS/#tech-alt-pages](http://www.w3.org/TR/WCAG10-TECHS/#tech-alt-pages) and the techniques in [http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-alt-pages](http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-alt-pages))

**Examples**

None

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<table>
<thead>
<tr>
<th>Checkpoint 11.4 applies to / included in</th>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
</tbody>
</table>
**Checkpoint 11.5**

When modifying an *existing* website: only use the *Transitional* version of *HTML 4.01* or *XHTML 1.0* if it is not possible or desirable to use the *Strict* version.*

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

The Transitional version is the simple version of HTML 4.01 and is superbly suited to modification of and making additions to existing websites. This version offers the web developer a great deal of freedom and does not impose any restrictions in relation to specific design principles.

Following the Transitional version may therefore seem an attractive option, but its use is discouraged for the following reasons.

- The Transitional version is less structural than the Strict version
- The Transitional version allows constructions of which the use is discouraged. Examples include opening new windows by means of the `target` attribute and the use of frames and iframes.
- The Transitional version is literally a 'transitional version' - a transition from a chaotic to a more structured way of building websites.

**Required success criteria (conformance requirements)**

- The Strict version is used.
- *The Transitional version may have been used but only when modifying the existing website to a strict version is not possible or undesirable*

**Definitions**

Not possible or undesirable:
If with best efforts the solution is still objectionable or not sufficient (possibly due to infeasibility of implementing it, or due to unrecoverable loss of information/functionality conveyed).

Existing website:
A website that has been built (before 30 June 2006, the date on which the Netherlands’ Council of Ministers agreed to the 'Central Government Website Quality Act*'), and since then has been modified, i.e. modifications based on the code of a former website.

**References (corresponding Web Guidelines)**

- R-pd.2.3 When modifying an *existing* website: only use the *Transitional* version of *HTML 4.01* or *XHTML 1.0* if it is not possible or desirable to use the *Strict* version.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- *This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.*

**Examples**

The Strict variants of (X)HTML (as opposed to the Transitional variants) encourage syntactically and structurally correct markup, and should be used whenever possible. Possible exceptions might include the use of essential, but complex, transactional software which makes the use of Strict (X)HTML impossible. Sufficient examples of this are rare, and in most cases, the use of Strict (X)HTML should be enforced.

<table>
<thead>
<tr>
<th>Checkpoint 11.5 applies to / included in</th>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>✔</td>
</tr>
</tbody>
</table>

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**Checkpoint 11.6**

*When building a new website: only use the **Strict** version of **HTML 4.01** or **XHTML 1.0**.*

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

The Strict version is recommended, in particular for new government websites. There are a number of advantages to using this version:

- Strict is more structural; web developers should be more specific in using markup in terms of determining the content precisely.
- The Strict version is largely devoid of markup that only serves visual effects purposes. Web developers are stimulated to use CSS for visual effects.
- The Strict version is largely devoid of markup that can be harmful for the usability and accessibility of sites. For example, markup for frames, iframes and new windows has been removed from Strict.

**Required success criteria (conformance requirements)**

The Strict version of HTML 4.01 or XHTML 1.0 has been used in a valid way.

**Definitions**

New website:

A website that has been built from scratch (since 30 June 2006, the date on which the Netherlands' Council of Ministers agreed to the 'Central Government Website Quality Act'), i.e. not based on the markup of a former website.

**References (corresponding Web Guidelines)**

- R-pd.2.4 When building a new website: only use the **Strict** version of **HTML 4.01** or **XHTML 1.0**.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

None

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<table>
<thead>
<tr>
<th>Checkpoint 11.6 applies to / included in</th>
</tr>
</thead>
<tbody>
<tr>
<td>WCAG 1.0 Priority 1</td>
</tr>
<tr>
<td>---------------------</td>
</tr>
<tr>
<td>-</td>
</tr>
</tbody>
</table>
12. Provide context and orientation information

**Checkpoint 12.1**

*Do not use frames.*

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

Use of frames or iframes code is not allowed in the Web Guidelines.

**Required success criteria (conformance requirements)**

The following is true:

- The Frameset version of HTML 4.01 or XHTML 1.0 is not used
- The `frameset`, `frame` and/or `iframe` elements are not used; not in the code and not in script.

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.2.5 Do not use frames on government websites. Therefore, also do not use the `Frameset` version of HTML 4.01 or XHTML 1.0.
- R-pd.12.1 Do not use frames on government websites. This applies to regular frames in framesets as well as iframes.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 checkpoint 12.1 conformance ("Title each frame to facilitate frame identification and navigation.") [priority 1] **
- This checkpoint exceeds WCAG 1.0 checkpoint 12.2 conformance ("Describe the purpose of frames and how frames relate to each other if it is not obvious by frame titles alone.") [priority 2] **

**: Please refer below for the - less stringent – WCAG 1.0 success criteria for checkpoints 12.1 and 12.2.

**Examples**

None

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**Checkpoint 12.1 applies to / included in**

<table>
<thead>
<tr>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td>(exceeds WCAG 1.0)*</td>
<td>(exceeds WCAG 1.0)*</td>
<td>(exceeds WCAG 1.0)*</td>
<td></td>
</tr>
</tbody>
</table>

**: Please refer below for the - less stringent – WCAG 1.0 success criteria for checkpoint 12.1.
Less stringent WCAG 1.0 requirements for frames
The Web Guidelines on frames are stricter than WCAG. For reference purposes, requirements for the corresponding WCAG 1.0 checkpoints 12.1 and 12.2 are included in this document.

<table>
<thead>
<tr>
<th>Checkpoint 12.1 – WCAG 1.0, priority 1</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Title each frame to facilitate frame identification and navigation</strong></td>
</tr>
<tr>
<td><strong>Note:</strong> For the Web Guidelines, frames may not be used. This WCAG checkpoint can be marked as not applicable when conformance to the Web Guidelines is required.</td>
</tr>
<tr>
<td><strong>Description</strong></td>
</tr>
<tr>
<td>Websites can consist of one or more frames with information displayed in them. Users can ask for an overview of the frames for navigational purposes. This requires frames to be clearly identified to facilitate identification and navigation by using the title attribute.</td>
</tr>
<tr>
<td><strong>Required success criteria (conformance requirements)</strong></td>
</tr>
<tr>
<td>The following is true:</td>
</tr>
<tr>
<td>• The title attribute of the frame elements have been used to describe the contents of each frame.</td>
</tr>
<tr>
<td>• The page displayed in the frame is provided with a title that describes its contents</td>
</tr>
<tr>
<td>The longdesc attribute of the frame element has been used to describe the purpose of the frames and how the frames relate to each other if it is not obvious by frame titles alone.</td>
</tr>
<tr>
<td><strong>Definitions</strong></td>
</tr>
<tr>
<td>None</td>
</tr>
<tr>
<td><strong>Examples</strong></td>
</tr>
<tr>
<td>Frames on an Amusement park website</td>
</tr>
<tr>
<td>An amusement park offers two frames on her site. One frame is titled frame1 and offers an overview of the menu items. The other frame is titled frame2 and offers the content. The frames should be named menu instead of frame1 and content instead of frame2.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Checkpoint 12.1 – WCAG 1.0, priority 1 applies to / included in</th>
</tr>
</thead>
<tbody>
<tr>
<td>WCAG 1.0 Priority 1</td>
</tr>
<tr>
<td>✓</td>
</tr>
</tbody>
</table>
Checkpoint 12.2 – WCAG 1.0, priority 2

Describe the purpose of frames and how frames relate to each other if it is not obvious by frame titles alone.

Note: For the Web Guidelines, frames may not be used. This WCAG checkpoint can be marked as not applicable when conformance to the Web Guidelines is required.

Description

Sometimes the frame title is not enough to describe the purpose of a frame or how frames relate to each other. In that case, it is possible to provide extra information on a frame. A longer description can provide extra information to the frame.

Required success criteria (conformance requirements)

- The frame titles provide an effective description of the content that they represent;
- (If the frame titles do not provide an effective description) The purpose of and/or the relation between the frames is described separately.

Definitions

Effective
Sufficiently, unequivocal, necessary.

Examples
None

<table>
<thead>
<tr>
<th>Checkpoint 12.2 – WCAG 1.0, priority 2 applies to / included in</th>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>-</td>
<td>✓</td>
<td>✓</td>
<td>✗</td>
</tr>
</tbody>
</table>
**Checkpoint 12.3**

Divide large blocks of information into more manageable groups where natural and appropriate.

**Description**

For certain users it is difficult to read large blocks of information on the internet. To make the information more manageable, the information can be divided into smaller and more manageable blocks of information. Also in forms, it is possible to group different blocks together to provide clearer structure and overview.

**Required success criteria (conformance requirements)**

- Large blocks of information have been divided into more manageable groups

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.13.3 Apply grouping of input fields by means of the `fieldset` element.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 12.3 ("Divide large blocks of information into more manageable groups where natural and appropriate.") [priority 2]
  (See http://www.w3.org/TR/WAI-WEBCONTENT/#tech-group-information)

**Examples**

Using forms on your site

In HTML, use `optgroup` to group `option` elements inside a `select`; group form controls with `fieldset` and `legend`; use nested lists where appropriate; use headings to structure documents, and so on.

Grouping input fields

In large, complex forms, input fields and their labels can often be arranged in groups, such as "Personal Details" or "Your comments". Grouping input fields makes a form more accessible and more conveniently arranged. Apply this grouping by means of the `fieldset` element: the `<fieldset></fieldset>` tags are placed around a collection of input fields, labels and texts. In graphical browsers the fieldset sections are often displayed as boxes. The appearance can be modified using CSS (Cascading Style Sheets). Visitors with special browsers, such as screen readers, can 'jump' from one fieldset section to another; and thus complete complex forms more easily.

<table>
<thead>
<tr>
<th>Checkpoint 12.3 applies to / included in</th>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td>-</td>
<td>☑️</td>
<td>☑️</td>
<td>☑️</td>
<td>☑️</td>
</tr>
</tbody>
</table>
**Checkpoint 12.4**

**Associate labels explicitly with their controls.**

**Description**

When a label is explicitly associated, a user-agent can use this to provide extra information on request.

**Required success criteria (conformance requirements)**

- The label is explicitly associated with the control.

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.13.1 Use the `label` element to explicitly associate text with an input field in a form.
- R-pd.11.3 Group rows with only `th` (table header) cells with the `thead` (table head) element. Group the rest of the table with the `tbody` (table body) element.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 12.4 ("Associate labels explicitly with their controls.") [priority 2](See [http://www.w3.org/TR/WAI-WEBCONTENT/#tech-associate-labels](http://www.w3.org/TR/WAI-WEBCONTENT/#tech-associate-labels))

**Examples**

Associating text with an input field

A form contains a field for the input of a user's telephone number. The field has an associated label, which reads “Telephone number”.

<table>
<thead>
<tr>
<th>Checkpoint 12.4 applies to / included in</th>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
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<td>⚡️</td>
<td>⚡️</td>
<td>⚡️</td>
<td>⚡️</td>
</tr>
</tbody>
</table>
**Checkpoint 12.5**

*Put the content of the page in the HTML source code in order of importance.* *

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

When setting up the content of a page, it is advisable to place the content in order of importance in the HTML. This means important content first and the least important content (such as navigation) at the bottom of the page. Placing content on the page displayed is done using CSS; the visual layout need not be the same as the structure. Structuring the content in this way increases the traceability, accessibility and usability of the information.

**Required success criteria (conformance requirements)**

- The content of the page in the HTML source code is in order of importance.

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.6.2 Put the content of the page in the HTML source code in order of importance.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

None

<table>
<thead>
<tr>
<th>Checkpoint 12.5 applies to / included in</th>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
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13. Provide clear navigation mechanisms

**Checkpoint 13.1**

Clearly identify the target of each link.

**Description**

To help users understand the purpose or target of a hyperlink on a page, make clear what the target of a link is in the link text, so they can decide whether they want to follow the link or not.

**Required success criteria (conformance requirements)**

- The target of each link is unequivocal (as opposed to e.g. click here, more... and so on.)
- When read out of context, the target of a link (text content and the corresponding title and/or alt attribute) is predictable.

**Definitions**

Target of a link

The text content and value of the title attribute of a link or, when an image or client side image map is used, the value of the alt attribute.

**References (corresponding Web Guidelines)**

- R-pd.8.1 Do not describe the mechanism behind following a link.
- R-pd.8.2 Write clear, descriptive text for links.
- R-pd.8.3 Use the minimum amount of text needed to understand where the link leads.
- R-pd.8.4 Provide sufficient information on the destination of a link to prevent unpleasant surprises for the visitor.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 13.1 ("Clearly identify the target of each link.") [priority 2] (See http://www.w3.org/TR/WAI-WEBCONTENT/#tech-meaningful-links and the techniques in http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-meaningful-links)

**Examples**

Click here

"Click here" is not a good link text. It is too general and does not clearly identify the target of a link. Instead of "click here", the text should give more information like "more information about accessibility".

Additional information

Additionally to the clear link text, the target of a link can be clarified extra by adding information in the link title (using the title attribute) in HTML.

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<tr>
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<th>Web Guidelines</th>
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## Checkpoint 13.2

**Provide metadata to add semantic information to pages and sites.**

### Description

User agents can use metadata to provide more semantic information about a page or the information on the page to the user or to a search engine.

### Required success criteria (conformance requirements)

The following apply:

- The **title** element has been used.
- Metadata have been added to the page and site to add semantic information (using either RDF, or using `meta` or `link` elements).
- **id** and **class** attributes are meaningful.*

*: This is a Web Guidelines only success criterion. It exceeds WCAG 1.0 conformance; see below for details.

### Definitions

Meaningful

Having meaning, function or purpose within the context and its purpose

### References (corresponding Web Guidelines)

- R-pd.3.15 Give meaningful names to `id` and `class` attributes.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

### Conformance with the Web Content Accessibility Guidelines 1.0

- **The title of this checkpoint is identical to WCAG 1.0 checkpoint 13.2 ("Provide metadata to add semantic information to pages and sites.")** [priority 2]
  
  (See [http://www.w3.org/TR/WAI-WEBCONTENT/#tech-use-metadata](http://www.w3.org/TR/WAI-WEBCONTENT/#tech-use-metadata) and the techniques in [http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-use-metadata](http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-use-metadata))
- **R-pd.3.15 ("Give meaningful names to `id` and `class` attributes") exceeds WCAG 1.0 13.2 conformance.**

### Examples

Example of metadata used at www.minvws.nl (the Dutch ministry of Health)

```html
<link rel="schema.DC" href="http://purl.org/dc/elements/1.1/" />
<link rel="schema.DCTERMS" href="http://purl.org/dc/terms/" />
<link rel="schema.OVERHEID" href="http://metadata.overheid.nl/terms/" />
<link rel="schema.THC" href="http://www.regering.nl/meta/thc/" />
<meta name="DC.creator" scheme="THC.departementsnamen" content="Ministerie van Volksgezondheid, Welzijn en Sport (VWS)" />
<meta name="DC.type" scheme="THC.type" content="nieuwsbericht" />
<meta name="DC.title" content="Ministerie van Volksgezondheid, Welzijn en Sport" />
<meta name="DC.language" scheme="DCTERMS.RFC3066" content="nl-NL" />
<meta name="DCTERMS.issued" scheme="DCTERMS.W3CDTF" content="2007-03-12T13:36:01" />
<meta name="DCTERMS.available" scheme="DCTERMS.W3CDTF" content="2007-03-12T13:36:01" />
<meta name="OVERHEID.category" scheme="THC.taxonomieBeleidsagenda" content="Zorg en gezondheid | Overig" />
<meta name="OVERHEID.organizationType" content="ministerie" />
```

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Checkpoint 13.3
Provide information about the general layout of a site (e.g., a site map or table of contents).

Description
To facilitate easy location of content there is not one ideal solution. Many users prefer different techniques to locate content in an easy way. By providing information about the general layout of the website like a site map or a table of contents, users can locate content in a manner that best suits their needs.

Required success criteria (conformance requirements)
- The site offers a site map and/or table of contents that gives information about the general layout of the site.

Definitions
None

References (corresponding Web Guidelines)
- R-pd.8.13 On pages with numerous topics, provide a page index at the top of the page, with links to navigate to the different topics.
- R-pd.22.10 Give visitors the option of finding information in alternative ways. For example, by providing a sitemap, search functions, or by means of a request by e-mail, letter or telephone.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

Conformance with the Web Content Accessibility Guidelines 1.0
- The title of this checkpoint is identical to WCAG 1.0 checkpoint 13.3 ("Provide information about the general layout of a site (e.g., a site map or table of contents).") [priority 2] (See http://www.w3.org/TR/WAI-WEBCONTENT/#tech-site-description and the techniques in http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-site-description)

Examples
Sitemap
The site map of a website offering an online book offers all the sections and subsections and includes sections from the site (if available) like Help, Contact, About, Homepage and so on.
**Checkpoint 13.4**

**Use navigation mechanisms in a consistent manner.**

**Description**

Websites provide better ways of interacting if they provide consistent order, presentation and layout of navigation mechanisms to their users. Specifically if a user needs to locate information or functionality more than once. Users can then mostly interact faster with websites because they are offered consistent visual or textual clues for the representation of repeated content.

**Required success criteria (conformance requirements)**

The following apply:

- The use of and interaction with navigation elements on the pages is consistent throughout the site;
- The order of repeated content is consistent.
- There are options to skip long lists of links.*
- On pages with numerous topics, a page index at the top of the page, with links to navigate to the different topics is provided.*

*: This success criterion exceeds WCAG 1.0 conformance; see below for details.

**Definitions**

Consistent

Legible, coherent, retaining the navigation structure.

**References (corresponding Web Guidelines)**

- R-pd.8.12 Give blind visitors additional options to skip long lists of links.
- R-pd.8.13 On pages with numerous topics, provide a page index at the top of the page, with links to navigate to the different topics.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 13.4 ("Use navigation mechanisms in a consistent manner.") [priority 2]
  (See [http://www.w3.org/TR/WAI-WEBCONTENT/#tech-clear-nav-mechanism](http://www.w3.org/TR/WAI-WEBCONTENT/#tech-clear-nav-mechanism) and the techniques in [http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-clear-nav-mechanism](http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-clear-nav-mechanism))

**Examples**

Page index

On pages with numerous topics, provide a visible index list at the top of the page, with links to jump to the various topics on the page.*

*: This is a Web Guidelines only success criterion. It exceeds WCAG 1.0 conformance; see below for details.

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<thead>
<tr>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
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[13.5 to 13.10 are the numbers of W3C WCAG 1.0 priority 3 checkpoints for which no corresponding Web Guidelines exist. Therefore, the numbers 13.5 and 13.10 are not used for checkpoints in this document.]
**Checkpoint 13.11**

**Use the minimum amount of text needed to understand where the link leads.** *

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

There is nothing wrong with using longer pieces of text for links. However, make sure that the link text does not become too long. Try to link the minimum amount of text needed to understand where the link leads.

**Required success criteria (conformance requirements)**

The best effort made for using the minimum amount of link-text necessary to provide the information about the target of the link.

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.8.3 Use the minimum amount of text needed to understand where the link leads.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

None

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**Checkpoint 13.12**

Do not make it impossible to **tab** to links. Do not remove the focus rectangle surrounding a link or the possibility of focusing on a link.*

* This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

Some web visitors with a mobility impairment have great difficulty using a mouse. Therefore they must rely on the use of a keyboard or another device that enables them to ‘jump’ from one link to another. Because nowadays you can use the tab key in many modern browsers to jump, this is also sometimes referred to as ‘tabbing’.

When someone clicks a link or tabs to it, this link is **focused**. In graphic browsers this is often indicated by a colored or dotted rectangle around the link (focus rectangle). Some web developers are not aware of the use of this visual hint, which is essential for some visitors. Instead they find it annoying and want to remove it by means of client-side scripts or CSS.

**Required success criteria (conformance requirements)**

- Tabbing functionality must not be disabled (i.e. should be available).
- The focus must not be removed (i.e. should be perceivable).

**Definitions**

**References (corresponding Web Guidelines)**

- R-pd.8.10 Do not make it impossible to **tab** to links. Do not remove the focus rectangle surrounding a link or the possibility of focusing on a link.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

Removal of focus rectangle

When someone clicks a link or tabs to it, this link is "focused". In graphical browsers this is often indicated by a colored or dotted rectangle around the link (focus rectangle). Some web developers are not aware of the use of this visual hint, which is essential for some visitors. Instead they find it annoying and want to remove it by means of client-side scripts or CSS. Removal of visual focus hints is not acceptable. In CSS, `a:link:focus` can be used to emphasize the focus, for example to make the behavior similar to a `:hover` effect.

**Checkpoint 13.12 applies to / included in**

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**Checkpoint 13.13**

**Links to e-mail addresses: the e-mail address to which the message is addressed must be visible in the link text.** *

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

The e-mail address to which the message will be sent, must be visible in the link text, for the following reasons:

- Sometimes visitors are unable to send a message from their own e-mail program because they are using a computer in, for example, a public library or a school, where these programs have not been installed on the computers or have not been set up for individual users.
- Many web users use (online) e-mail services, such as Hotmail or Yahoo Mail. Often these do not work through e-mail programs, but through a website in the browser.
- Some browsers and e-mail programs simply do not understand the mailto protocol. Such visitors will want to write down the e-mail address or copy it so that they can send a message at a later stage, or in a different way. Visitors for whom an e-mail link does work, have the advantage that it becomes clear to them that the link is an e-mail link and that following it will open their e-mail program.

**Required success criteria (conformance requirements)**

- The link-text of a link to an e-mail address must contain the e-mail address.

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.8.16 Links to e-mail addresses: the e-mail address to which the message is addressed must be visible in the link text.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

None

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**Checkpoint 13.14**

Links to e-mail addresses: the URL in the `href` attribute of a link to an e-mail address may only contain the `mailto` protocol and an e-mail address. *

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

The URL in the `href` attribute of the e-mail link may only contain the `mailto` protocol and an e-mail address. Additional parameters behind the e-mail address – e.g. for manipulating the subject line or the text of the e-mail message – are incompatible with many e-mail programs. Web developers who want to manipulate the content or the appearance of messages sent by visitors should avoid using an e-mail link: these links are only capable of setting up a blank message to the addressee. A form on the website does give web developers the option of modifying the content and design of the message.

**Required success criteria (conformance requirements)**

- The `href` attribute of a link to an e-mail address consists exclusively of the `mailto` protocol and the e-mail address.

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.8.17 Links to e-mail addresses: the URL in the `href` attribute of a link to an e-mail address may only contain the `mailto` protocol and an e-mail address.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

An incorrect e-mail link (HTML)

```html
<a href="mailto:w.jansen@denhaag.nl?subject=reactie" ...>
```

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**Checkpoint 13.14 applies to / included in**

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**Checkpoint 13.15**

Do not apply any technical measures to the website to hide an e-mail address from spam robots.*

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

Unfortunately it is a common occurrence: e-mail addresses placed on websites soon begin receiving unsolicited e-mail messages because the senders of this spam have found the addresses and added them to their address databases.

These addresses are often harvested by spam robots, programs that scour the Web – in a similar way to search-engine spiders – looking for e-mail addresses. Because these are automatic systems, there are always tricks which web developers can use to outsmart spam robots. There are methods to encode e-mail addresses on websites to make them invisible to most spam robots. However, these methods can potentially make the address inaccessible to legitimate visitors. Moreover the methods are temporary in nature, because spam robots also 'improve'.

It is recommended that no technical measures be taken on the website to hide an e-mail address from spam robots. Spam should be dealt with through the legal system or by means of filters on mail servers and the computers of the recipients of this e-mail; not at the expense of visitors to the site.

**Required success criteria (conformance requirements)**

- No technical measures have been applied to make e-mail addresses invisible or totally unusable for human users with low functionality viewers.

**Definitions**

Low functionality viewer: A software product (typically a browser) that has no support for 'optional technologies' such as CSS and client-side script

**References (corresponding Web Guidelines)**

- R-pd.8.18 Do not apply any technical measures to the website to hide an e-mail address from spam robots.
- R-pd.1.3 Do not make the function of the website dependent on optional technology, such as CSS and client-side script: optional technology should complement the information on the site and its use, and should not interfere with access to it if this technology is not supported.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

Example of a technical spam prevention technique (bad example, not permitted):

```javascript
<script type="text/javascript">
  var username = "name";
  var domainname = "government.gov";
  var linktext = username + "@" + domainname;
  document.write("<a href=" + "mailto" + "to:" + linktext + ">" + linktext + "</a>);
</script>
```

Example of a non-technical spam prevention technique (not conflicting with this checkpoint):

`name[at]government.gov`

This non-technical measure is considered acceptable. It is also not a problem when a string like `<span class="convertToMailAddress">name[at]government.gov</span>` is converted to a working email address, using a progressive enhancement technique such as DOM manipulation.
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**Checkpoint 13.16**

Be extremely cautious when publishing e-mail addresses of visitors to the website. Inform the visitor of which information will be published on the site, or do not publish the visitor's e-mail address. *

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

Extreme caution should be used when publishing e-mail addresses of visitors to the site. For example in a guest book, where visitors can leave their comments. Inform the visitor on which data will be published on the site and what the possible consequences are, or else do not publish the visitor's e-mail address.

Visitors highly value respect for their privacy highly. In the Netherlands, transparency of what happens to a visitor's personal data is required in accordance with the [Personal Data Protection Act](https://www.dpgb.nl/nl/privacy). A contact form is a good alternative to an e-mail address on a website.

**Required success criteria (conformance requirements)**

- Unless the visitor is well informed and there is a strong necessity to publish the e-mail address of the visitor, the e-mail address of the visitor on the website is not published.

**References (corresponding Web Guidelines)**

- R-pd.8.19 Be extremely cautious when publishing e-mail addresses of visitors to the website. Inform the visitor of which information will be published on the site, or do not publish the visitor's e-mail address.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

None

**Checkpoint 13.16 applies to / included in**

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**Checkpoint 13.17**

**When presenting downloadable files, inform the visitor how to download and then use them.** *

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

Web developers and content managers can inform the visitor of the following, along with the link to the file.

- The content of the file.
- The file type. Possibly with suggestions for opening this type of file.
- The file size. Possibly with an indication of the download time.
  For example: "2 minutes with a 56k modem".
- Date added or date modified, if it concerns a file whose content is changed or supplemented regularly.
  For example: an address list.

**Required success criteria (conformance requirements)**

- Sufficient information is provided about how to download presented files and how to use them.

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.8.20 When presenting downloadable files, inform the visitor how to download and then use them.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

An example of an informative download link:

```
Download the <a href="/meetings/report20070217.pdf" type="application/pdf">meeting report of 17 February 2004</a> (PDF-format, 140Kb)
```  

PDF files can be opened using the free  
```
```  

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**Checkpoint 13.18**

Serve files with the correct MIME type.*

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

Files of different types are downloaded and opened in different ways, on different systems and by visitors with different requirements. In short, the web developer can only guess as to how the file on this website will be downloaded and then opened. It is better for web developers to concentrate on making the file available as correctly and completely as possible.

The MIME (Multipurpose Internet Mail Extensions) type of a file defines what type of file it is. Based on this, browsers decide what to do during and after downloading the file. The user can instruct the browser what to do with files of a particular type.

**Required success criteria (conformance requirements)**

- Files are served with the correct MIME type.

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.8.21 Serve files with the correct MIME type.
- R-pd.8.23 Do not intentionally serve downloadable files with an unknown or incorrect MIME type to force the browser to do something.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- **This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.**

**Examples**

If a PDF file is downloaded and the web server provides the correct MIME type for it (application/pdf), the browser can for instance decide to open this file in the Adobe PDF plugin, in the browser window, after downloading. If this plugin is not available, the file is downloaded and then opened in a separate program (e.g. Adobe Reader). Or the browser does not recognize the MIME type and asks the user to intervene.

The way files with various MIME types are downloaded can easily be influenced using a technique called content disposition. Please refer to [http://www.useit.com/alertbox/open_new_windows.html](http://www.useit.com/alertbox/open_new_windows.html) for more information.

### Checkpoint 13.18 applies to / included in

<table>
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**Checkpoint 13.19**

*Use a unique, descriptive title for each page.*

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

The title of a page must describe the content of the page and be placed in the `title` element in the markup.

**Required success criteria (conformance requirements)**

- Every page on a site has a unique value within the `title` and `h1` element.

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.18.1 Use a unique, descriptive title for each page.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

Example of incorrect use: all pages on a website use the logo for the h1 header.

A query such as [http://www.google.com/search?q=site%3Aorganisation.com](http://www.google.com/search?q=site%3Aorganisation.com) provides a quick overview on the use of the `title` element on a website.

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### Checkpoint 13.19 applies to / included in

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14. Ensure that documents are clear and simple

Checkpoint 14.1
Use the clearest and simplest language appropriate for a site's content.

Description
Determine the intended target audience and the content of the site and check if the language for the content addressing this target audience is appropriate. The targeted audience should be able to understand the content.

Required success criteria (conformance requirements)
The content has been reviewed, taking into account the following strategies for evaluating the complexity of the content, applying them as appropriate for the intended audience:

- The pages use vocabulary which is widely used by members of the intended audience
- The length and complexity of sentences are consistent with recommended best practices for the intended audience, such as those found in current textbooks about writing in the audience's field or discipline
- The document uses page design, graphics, color, fonts, animations, video, or audio to clarify complex text as necessary

Definitions
Non-text content
Includes images, text in raster images, image map regions, animations (e.g., animated GIFs), applets and programmatic objects, ASCII art, scripts, images used as list bullets, spacers, graphical buttons, sounds (played with or without user interaction), stand-alone audio files, audio tracks of video, and video.

References (corresponding Web Guidelines)

- R-pd.22.1 Use language that the visitor understands: limit the use of jargon, difficult terms and abbreviations.
- R-pd.2.9 Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.

Conformance with the Web Content Accessibility Guidelines 1.0

- The title of this checkpoint is identical to WCAG 1.0 checkpoint 14.1 ("Use the clearest and simplest language appropriate for a site's content.") [priority 1]
  (See http://www.w3.org/TR/WAI-WEBCONTENT/#tech-simple-and-straightforward and the techniques in http://www.w3.org/TR/WAI-WEBCONTENT-TECHS/#tech-icons)

Examples

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[14.2 and 14.3 are the numbers of W3C WCAG 1.0 priority 3 checkpoints for which no corresponding Web Guidelines exist. Therefore, the numbers 14.2 and 14.3 are not used for checkpoints in this document.]
Checkpoint 14.4

Provide mechanisms that help to resolve site-related problems for visitors. *

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

Description

Contingency design is the overcoming and prevention of error scenarios. These are situations in which visitors to the website encounter problems, such as a 404 - Not Found page. The idea behind contingency design is that there is no such thing as a ‘perfect’ site - no matter how thoroughly it is tested. There is always a chance that visitors will encounter problems, either through their own actions, or an error on the site. Contingency design offers visitors assistance in solving such problems.

Allowing an alternate path of resolution (e.g. email support) can help convert a visitor who would otherwise abandon the site. Plus, it provides you with valuable information on how to improve your site.

Smart search technology can be very helpful for finding the right information. It doesn’t matter if your search query is singular or plural the smart search technology will provide both search results. This also applies for similar search terms and spelling errors.

Required success criteria (conformance requirements)

- If visitors gets stuck (e.g. they get an error page) there is an escape route.
- If an error occurs, information is provided how the error can be corrected.
- Whenever applicable, information is provided to help with the most common errors.
- When filling a form, the user is able to correct the error immediately.
- The site has an option to report errors.

Definitions

None

References (corresponding Web Guidelines)

- R-pd.22.2 Give visitors an ‘escape route’: possibilities to continue if they get stuck. Escape routes include useful links, being able to use the back button, a search function, and being able to correct input errors immediately.
- R-pd.22.3 Don’t make visitors guess: provide information on how they can correct errors they have made. Take into account the most common errors.
- R-pd.22.4 Make modified error pages – for errors such as dead links (404 Not Found) – where the visitor is given options for continuing within the site.
- R-pd.22.5 In the event of an error message as a result of sending a form, give the visitor the option of correcting the error in the form immediately and don’t make him be dependent on the use of the back button.
- R-pd.22.6 When implementing a search engine on the website: use ‘smart’ search technology that takes into account spelling errors, similar search terms, terms in singular or plural form, and so on.
- R-pd.22.7 Provide a well-organized list of the most relevant search results. If too many search results are provided, it takes visitors too long to find the desired information. Give visitors the option of entering search criteria, or sorting the search results.
- R-pd.22.8 Give visitors the option of reporting errors on the site.
- R-pd.22.9 Use colors, icons and textual explanations to draw the visitor’s attention to an error message and explain the problem.

Conformance with the Web Content Accessibility Guidelines 1.0

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

Examples

Errorpage
If an error occurs on a page, provide information on how the error can be corrected. Pages should provide an escape route instead of an 'error 404 not found' message. Also the pages can use color and/or provide an icon to bring attention to an error and/or provide a textual explanation of the error.
On the non-existing www.domainname.com/errorpage, information is provided how the error can be corrected. Do not use “Error 404 Page not found” but rather “We're sorry. The page you requested could not be found. If you typed the URL yourself, please check that the spelling is correct. If you clicked a link to get here, there may be a problem with the link. (...) If you still cannot find the information you are looking for, please contact us for assistance using the contact information provided below. (...)”.

If a message is rejected because it is too long, make sure you tell visitors what the maximum number of characters is. If the username “janewilson” is taken, inform customers that “janewilson5” is available. The less your customers have to guess, the happier they’ll be.

In the event that a visitor to the site has forgotten to fill in a required field, indicate the field in question.

A user sends a form, but forgets to fill in an email address, which the form requires. Instead of simply presenting this message and forcing the user to go back to the form herself, redisplay the same (partially filled-in) form with the errors clearly highlighted.

The site has a link entitled “give us your feedback” on every page of the site, which leads to a feedback form.

Search engine
When a search engine is used here are some tips:

- A clear explanation and tips if a search term entered does not produce any results;
- The search criteria can be expanded if the search term entered does not produce any results;
- The search form is small in size and easy to use; functions with detailed forms - such as ‘advanced search’ – are provided as an alternative method;
- Spelling errors, punctuation marks (hyphens, full stops, and so on.), synonyms, abbreviations and plural and singular forms of terms are anticipated;
- A well-organized list of the most relevant search results is provided;
- Search results can be sorted, filtered or refined.

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Checkpoint 14.5
Create unique, unchanging URL’s.*
*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

Description
Updating links once the location of a page has changed often is not enough; visitors have saved the page in their Favorites or found the URL using a search engine. Ensuring that URLs never need to be updated will avoid this problem. Should a page nevertheless have to be moved, make sure that it is well redirected.

Dynamically generated URL’s still direct to the same content if the content is modified or added. Web developers who build systems such as these should take account of the fact that dynamically generated URLs must also be accessible at all times.

If the functioning of the site depends on sessions, returning visitors following the link from their Favorites will not be able to request the page, as this identity is no longer valid. In addition, it will not be possible for other sites to link to this page, including search engines, for the same reason. Many search-engine spiders will not even index URLs that contain sessions, owing to the anticipated problems.

In exceptional cases, a system will be dependent on identification of the visitor, for example to remain logged in to a CMS. Identification is an integral part of this and not requiring this forms a threat to the security of the system. Note that alternatives can be thought up for access to secured sites, such as HTTP authentication.

Ensure that there is redirection to the new location when moving information. Sometimes it is unavoidable: a page is relocated and links to this location updated. There will then be visitors who try to find the page via the original URL. This will lead to an error message. It is a helpful gesture to guide these visitors to the page they were looking for.

It is often possible, by studying the log files of the web server, to find out how often a relocated page has produced an error message (404, Not Found) and which URL is followed. Web developers are advised to redirect URLs that are often requested but not found to the new locations.

When there is no need to inform a visitor that a requested URL is unavailable, automated redirection is appropriate. When the visitor must be informed, show a page with directions and a normal link to the new location of the requested page.

Required success criteria (conformance requirements)
• The URLs of the website are unequivocal and not subject to any changes.
• URL’s permanently refer to the same source.
• Session information in a URL is not necessary to visit pages on a web site; The preferred methods for identification of the visitor, are HTTP authentication or cookies.
• If information is moved, the server automatic redirects to the new location if the user does not need to be informed. Otherwise, a link with the new location is provided.
  (Note: for delayed automated redirection, refer to checkpoint 7.5)

Definitions
None

References (corresponding Web Guidelines)
• R-pd.4.1 Create unique, unchanging URL’s
• R-pd.4.2 Dynamically generated URL’s should continue to refer to the same content if content is changed or added.
• R-pd.4.3 Avoid using sessions in URL’s.
• R-pd.4.4 Provide redirection to the new location if information is moved.

Conformance with the Web Content Accessibility Guidelines 1.0
• This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.
**Examples**

Ensure that dynamically generated URLs still direct to the same content, even if the content is modified or added. A notification of the change of address should also be available on the page, e.g. "The information on this page was previously available at (...) location. You have been redirected to (...). This is the new location. If you have bookmarked this page, you may want to replace your current bookmark with the following address: (...)"

A new website shows a link to the latest news messages on the home page. Each item has its own unique URL which may look like: http://thelatestnews.org/archive/message/1330. Then something goes wrong; the content manager adds a new message to the home page via the CMS (Content Management System) and as a result, all links shift by one digit. The same message now has the URL http://thelatestnews.org/archive/message/1329. When a visitor follows this link, the response from the database is correct. However, when the previous URL was bookmarked or indexed by a search engine, the correct message can no longer be reached unambiguously.

Web developers who build systems such as in the example must take into consideration that dynamically generated URLs must be reachable at all times.

A convenient method for automated redirection is creating a script on the server (for example PHP or ASP) that will be redirected to in case a page does not exist on the requested URL. This script evaluates which outdated URL it is and automatically redirects the visitor to the correct URL.

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### Checkpoint 14.6

**URL’s are readable and recognizable.** *

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

Friendly URL’s have the following benefits.

- They can be easily reproduced and thereby are more easily linkable by content managers and web developers.
- They can be more easily remembered by visitors.
- Search-engine spiders have less trouble indexing this type of URL and in most cases will even rank them higher. Indexing URLs with Query Strings, on the other hand, is difficult for search-engine spiders and many therefore also limit the indexation of such links.

Concrete, clear naming is important when setting up a structure. In addition, it must be possible to expand this. The structure is a reflection of the information architecture of the website. If a website is built that shows information from a database and dynamically generates URLs, a legible directory structure must be taken into account. This structure may not be physically present, but it is presented in the URLs.

**Required success criteria (conformance requirements)**

- Exclusively friendly, legible and recognizable URL’s have been used.
- A legible\(^{37}\), expandable directory structure has been used.

**Definitions**

A friendly, legible, recognizable URL

A URL that can be remembered, can be accounted for and that makes a logical impression.

**References (corresponding Web Guidelines)**

- R-pd.4.6 Use friendly URL’s that are readable and recognizable.
- R-pd.4.7 Set up a readable, expandable directory structure.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

The examples below show some examples of links. Each example provides information about a gaming mouse with the name “the diamondback”.

/products/mice/gameawFekJr3Dj67hRR7759arj/awFekJr3Dj5322467hRR9?id=4679901

If visitors are searching for the “diamondback” gaming mouse, this is not a friendly, legible and recognizable URL. Also it does not provide a legible, expandable directory structure. Better would be to use:

/products/mice/gaming/diamondback/
/products/mice/gaming/the-diamondback/
/products/mice/gaming/diamondback/information/

/smartifsite.html?id=57171

This example using a CMS does not use more than one number sequence and does not make it longer than 6 digits.

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\(^{37}\) The directory structure has to be legible for the intended user. i.e. in the language the user understand. If it is not possible to use the language due to limitations of URI, use the language convention (e.g.: transliteration)
**Checkpoint 14.7**

*Write short, concise text, in which the main message is mentioned at the top of the page.*

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.*

**Description**

Use an introduction in which the main message is put across. Or a summary at the top of the text. Try to experience the text as if you are a visitor to the site yourself: a brief glance at the title and introduction to a text must be enough to know what a text is about.

**Required success criteria (conformance requirements)**

- There is a short, concise text with the main message at the top of the page.

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.18.2 Write short, concise text, in which the main message is mentioned at the top of the page.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

None

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15. Forms

**Checkpoint 15.1**
If a visitor has to provide personal data, let him know what will be done with this data, e.g. in the form of a privacy statement. *

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**
Visitors highly value respect for their privacy and this is required by the personal Data Protection Act.

**Required success criteria (conformance requirements)**

- Information on what will be done with personal data is provided.

**Definitions**

Personal data:
Any information relating to an identified or identifiable natural person.

**References (corresponding Web Guidelines)**

- R-pd.13.8 If a visitor has to provide personal data, let him know what will be done with this data, e.g. in the form of a privacy statement.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**
A privacy statement is offered to the user on a form page, and a few highlights about how personal information will be used are communicated to the user, so that the user can make an informed choice on whether he or she is willing to provide this information.

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**Checkpoint 15.2**

Do not ask a visitor to provide more information by means of a form than necessary for the purpose of the form. Keep forms as short as possible and limit the mandatory completion of form fields. *

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

Some principals are tempted to find out everything about their visitors. Visitors will rarely be willing to provide such personal information without a good reason.

**Required success criteria (conformance requirements)**

- Forms only ask a visitor to provide information that is necessary for the purpose of the form.
- Forms are as short as possible

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.13.9 Do not ask a visitor to provide more information by means of a form than necessary for the purpose of the form. Keep forms as short as possible and limit the mandatory completion of form fields.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

A visitor would like to subscribe to an email newsletter. Because the distribution of this newsletter is automated, only the email address and perhaps the name of the visitor should be required. Requiring more information than is absolutely necessary for the explicitly stated purpose of this form, such as age, sex, or residential address, would be in violation of this guideline. Age would be valid if, for example, there are different newsletters available for different age groups. However, the reason for requesting this information should be provided to users.

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**Checkpoint 15.3**

**Indicate which fields are mandatory and which are optional.** *

* This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

When field are indicated to be mandatory or optional, visitors do not have to guess which fields are mandatory to submit a form.

**Required success criteria (conformance requirements)**

- It is indicated which fields are mandatory and which optional.

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.13.10 Indicate which fields are mandatory and which are optional.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

A visitor fills in a form, under the impression that no fields are required. She opts to leave the email address field blank. Upon sending the form, the user receives an error message, informing her that she has neglected to fill in her email address. This is in violation of the guideline. The visitor should have been clearly informed beforehand that the email address was required.

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Checkpoint 15.4

Provide alternative contact options, such as address details, telephone number or e-mail addresses, if available. *

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

Description

Visitors prefer to have a choice. Furthermore, a wide range of contact options benefits communication between visitors and website owners.

Required success criteria (conformance requirements)

• More than one contact option is available.

Definitions

None

References (corresponding Web Guidelines)

• R-pd.13.11 Provide alternative contact options, such as address details, telephone number or e-mail addresses, if available.

Conformance with the Web Content Accessibility Guidelines 1.0

• This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

Examples

A visitor prefers to call an organization, rather than filling out a contact form. The telephone number of the organization is listed as one of several contact options on the contact page.

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Checkpoint 15.5

Let the visitor know what will be done with the form when it is sent. *

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

Description

Indicate when the visitor can expect a reply or which number the visitor can phone to make inquiries about the processing of the form can be very helpful.

Required success criteria (conformance requirements)

- Information is provided about what will be done with the form.

Definitions

None

References (corresponding Web Guidelines)

- R-pd.13.12 Let the visitor know what will be done with the form when it is sent.

Conformance with the Web Content Accessibility Guidelines 1.0

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

Examples

A visitor has successfully filled in and sent a contact form. The visitor is sent to a page informing him or her that the form was sent successfully, and that he or she can expect an email confirmation within 24 hours. Contact information is provided in case the visitor has any questions, or if said confirmation does not arrive as expected.

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**Checkpoint 15.6**

**Give the visitor the option of saving his reply.** *

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

An option to save a reply can be very helpful. A visitor is able to view his reply at some other point.

**Required success criteria (conformance requirements)**

- There is an option to save a reply

**Definitions**

**References (corresponding Web Guidelines)**

- R-pd.13.13 Give the visitor the option of saving his reply.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

Display a summary of the reply sent, so that the visitor can print it. Or automatically send a copy of the reply to the e-mail address entered by the visitor.

When it is necessary that the visitor has to authorize a contribution (a reply on a forum, for example), the contribution is automatically sent to the visitor. After authorization, the visitor can save (or delete) the received message.
**Checkpoint 15.7**

Once the visitor has completed and sent the form, send him confirmation that his message has been received by the recipient (autoreply). *

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

If confirmation has been received by the recipient, he or she knows that sending the form worked and that his reply is being processed. (The technique for this concerns configuration of the recipient's e-mail server, not the functionality of the form)

**Required success criteria (conformance requirements)**

- A conformation message is send.

**Definitions**

**References (corresponding Web Guidelines)**

- R-pd.13.14 Once the visitor has completed and sent the form, confirmation that his message has been received by the recipient (autoreply).

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

Confirmation of receipt, which is the subject of this guideline, should not be confused with confirmation of transfer/sent message, which is a functionality of the form itself. See example for R-pd.13.12 (checkpoint 15.5).

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Checkpoint 15.8

Before displaying complex forms, give the visitor an impression of the size of the form. *

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

Description

By giving an impression of the size of the form a visitor does not have to guess the amount of time it will take him to submit a complex form.

Required success criteria (conformance requirements)

- In case of a complex form, the visitors receive an idea of the size of the form.

Definitions

References (corresponding Web Guidelines)

- R-pd.13.15 Before displaying complex forms, give the visitor an impression of the size of the form.

Conformance with the Web Content Accessibility Guidelines 1.0

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

Examples

A visitor is informed that it will take approximately 15 minutes to complete the form.

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**Checkpoint 15.9**

List documents which the visitor might need while completing the form beforehand. *

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

It is annoying for a visitor to have to go and look for information halfway through completing a form.

**Required success criteria (conformance requirements)**

- When documents are required to complete a form, this information is given beforehand.

**Definitions**

**References (corresponding Web Guidelines)**

- R-pd.13.16 List documents which the visitor might need while completing the form beforehand.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

Tax details or proof of identity; it is annoying for a visitor to have to go and look for such information halfway through completing the form.

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<td></td>
<td></td>
<td></td>
<td>✔</td>
</tr>
</tbody>
</table>
**Checkpoint 15.10**

Provide forms with instructions for the visitor if necessary, particularly for the applicable input fields. *

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

Form controls have different validations. Most of them are obvious such as a name field. However there are situations when this is not so obvious such as a password field. A visitor needs instructions what kind of password he may use.

**Required success criteria (conformance requirements)**

- When applicable, a form has instructions on how to use it.

**Definitions**

**References (corresponding Web Guidelines)**

- R-pd.13.17 Provide forms with instructions for the visitor if necessary, particularly for the applicable input fields.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

A visitor is asked to enter a preferred password. Below the field, instructions are given for creating a password: "(Passwords should between 8 and 12 characters, and may consist of numbers and letters.)"

Do not provide more information than necessary. Additional assistance can be offered via a link to more information.

---

<table>
<thead>
<tr>
<th>Checkpoint 15.10 applies to / included in</th>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>✅</td>
</tr>
</tbody>
</table>
Checkpoint 15.11

Do not add any reset buttons to forms.*

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

Description

Not all visitors understand the function of the button. Moreover, they are rarely useful. Visitors may mistake a reset button for a submit button and therefore lose all the information they just entered on the form! Usually the best solution is to omit a reset button.

Required success criteria (conformance requirements)

- There is no reset button available for forms.

Definitions

References (corresponding Web Guidelines)

- R-pd.13.18 Do not add any reset buttons to forms.

Conformance with the Web Content Accessibility Guidelines 1.0

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

Examples

This guideline refers to the reset function, not the name of the button. "Clear form" would not be permitted either.

<table>
<thead>
<tr>
<th>Checkpoint 15.11 applies to / included in</th>
<th>WCAG 1.0 Priority 1</th>
<th>WCAG 1.0 Priority 2</th>
<th>WCAG 1.0 Priority 3</th>
<th>Web Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>✓</td>
</tr>
</tbody>
</table>

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**Checkpoint 15.12**

Use CSS sparingly for input fields and form buttons. *

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

**Description**

Input fields may not be recognized by users if they are decorated with CSS.

**Required success criteria (conformance requirements)**

- CSS is sparingly used for input fields. I.e. The input fields are recognizable as such.

**Definitions**

None

**References (corresponding Web Guidelines)**

- R-pd.13.7 Use CSS sparingly for input fields and form buttons.

**Conformance with the Web Content Accessibility Guidelines 1.0**

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

**Examples**

None

<table>
<thead>
<tr>
<th>Checkpoint 15.12 applies to / included in</th>
</tr>
</thead>
<tbody>
<tr>
<td>WCAG 1.0 Priority 1</td>
</tr>
<tr>
<td>-</td>
</tr>
</tbody>
</table>
Checkpoint 15.13

Use the `tabindex` attribute to deviate from the standard tab order on form fields if this order is inadequate for correct use of the form by keyboard users. *

*: This is a Web Guidelines only checkpoint. It exceeds WCAG 1.0 conformance; see below for details.

Description

Use the `tabindex` attribute as little as possible: the order of the input fields in the HTML source code determine the standard tab order. This order is usually adequate. Use the `tabindex` attribute to deviate from this standard order.

Required success criteria (conformance requirements)

- If the tab-order of a form is inadequate the tab-order is changed.

Definitions

None

References (corresponding Web Guidelines)

- R-pd.13.2 Use the `tabindex` attribute to deviate from the standard tab order on form fields if this order is inadequate for correct use of the form by keyboard users.

Conformance with the Web Content Accessibility Guidelines 1.0

- This checkpoint exceeds WCAG 1.0 conformance. There is no corresponding WCAG 1.0 checkpoint.

Examples

None

<table>
<thead>
<tr>
<th>Checkpoint 15.13 applies to / included in</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>WCAG 1.0 Priority 1</strong></td>
</tr>
<tr>
<td>-</td>
</tr>
</tbody>
</table>

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## Appendix A: Reference table for Web Guidelines and checkpoints

This table provides an overview of the checkpoints where Web Guidelines are referenced.

<table>
<thead>
<tr>
<th>Guideline</th>
<th>Description</th>
<th>In checkpoint</th>
</tr>
</thead>
<tbody>
<tr>
<td>R-pd.1.1</td>
<td>Keep structure and design separate as much as possible: use HTML or XHTML for the structure of the site and CSS for its design.</td>
<td>3.3</td>
</tr>
<tr>
<td>R-pd.1.2</td>
<td>Build websites according to the 'layered construction' principle.</td>
<td>1.1, 2.1, 6.2, 6.3, 6.4</td>
</tr>
<tr>
<td>R-pd.1.3</td>
<td>Do not make the function of the website dependent on optional technology, such as CSS and client-side script: optional technology should complement the information on the site and its use, and should not interfere with access to it if this technology is not supported.</td>
<td>6.1, 6.2, 6.3, 6.4, 9.2, 9.3, 13.15</td>
</tr>
<tr>
<td>R-pd.2.1</td>
<td>Use HTML 4.01 or XHTML 1.0 according to the W3C specifications for the markup of government websites.</td>
<td>3.2, 11.1</td>
</tr>
<tr>
<td>R-pd.2.2</td>
<td>Do not use any markup which is referred to as deprecated (outmoded) in the W3C specifications.</td>
<td>11.2</td>
</tr>
<tr>
<td>R-pd.2.3</td>
<td>When modifying an existing website: only use the Transitional version of HTML 4.01 or XHTML 1.0 if it is not possible or desirable to use the Strict version.</td>
<td>11.5</td>
</tr>
<tr>
<td>R-pd.2.4</td>
<td>When building a new website: only use the Strict version of HTML 4.01 or XHTML 1.0.</td>
<td>3.2, 11.6</td>
</tr>
<tr>
<td>R-pd.2.5</td>
<td>Do not use frames on government websites. Therefore, also do not use the Frameset version of HTML 4.01 or XHTML 1.0.</td>
<td>12.1</td>
</tr>
<tr>
<td>R-pd.2.6</td>
<td>Use CSS Level-2.1 according to the W3C specification for designing government websites.</td>
<td>3.2, 11.1</td>
</tr>
<tr>
<td>R-pd.2.7</td>
<td>If client-side script is used, use ECMAScript according to the specification.</td>
<td>3.2</td>
</tr>
<tr>
<td>R-pd.2.8</td>
<td>If elements in the HTML hierarchy are to be manipulated, use the W3C DOM according to the specification.</td>
<td>3.2, 11.1</td>
</tr>
<tr>
<td>R-pd.2.9</td>
<td>Build a website that conforms to the Web Content Accessibility Guidelines (WCAG 1.0) of the W3C.</td>
<td>1.1, 1.2, 1.3, 1.4, 2.1, 3.1, 3.2, 3.3, 3.4, 3.6, 3.7, 4.1, 4.3, 5.1, 5.2, 5.3, 5.4, 5.5, 5.6, 6.1, 6.2, 6.3, 6.4, 6.5, 7.1, 7.2, 7.3, 7.4, 7.5, 8.1, 9.1, 9.2, 9.3, 10.1, 10.2, 11.1, 11.2, 11.4, 12.1, 12.2, 13.1, 13.2, 13.3, 13.4, 14.1</td>
</tr>
<tr>
<td>R-pd.3.1</td>
<td>Write both grammatically correct and descriptive markup.</td>
<td>3.2</td>
</tr>
<tr>
<td>R-pd.3.2</td>
<td>Use markup for headings that express the hierarchy of information on the page.</td>
<td>3.5</td>
</tr>
<tr>
<td>Guideline</td>
<td>Description</td>
<td>In checkpoint</td>
</tr>
<tr>
<td>-----------</td>
<td>-------------</td>
<td>--------------</td>
</tr>
<tr>
<td>R-pd.3.3</td>
<td>Do not skip any levels in the hierarchy of headings in the markup.</td>
<td>3.5</td>
</tr>
<tr>
<td>R-pd.3.4</td>
<td>Use the <code>p</code> (paragraph) element to indicate paragraphs. Do not use the <code>br</code> (linebreak) element to separate paragraphs.</td>
<td>3.8</td>
</tr>
<tr>
<td>R-pd.3.5</td>
<td>Use the <code>em</code> (emphasis) and strong elements to indicate emphasis.</td>
<td>3.9</td>
</tr>
<tr>
<td>R-pd.3.6</td>
<td>Use the <code>abbr</code> (abbreviation) element for an abbreviation if confusion could arise concerning its meaning, if the abbreviation plays a very important role in the text or if the abbreviation is not listed in the Dutch dictionary.</td>
<td>4.2</td>
</tr>
<tr>
<td>R-pd.3.7</td>
<td>Use the <code>dfn</code> (definition) element to indicate terms that are defined elsewhere in a definition list.</td>
<td>3.10</td>
</tr>
<tr>
<td>R-pd.3.8</td>
<td>Use the <code>ins</code> (insertion) and <code>del</code> (deletion) elements to indicate regular changes in the content of a page.</td>
<td>3.11</td>
</tr>
<tr>
<td>R-pd.3.9</td>
<td>Avoid using the <code>sup</code> (superscript) and <code>sub</code> (subscript) element if possible.</td>
<td>3.12</td>
</tr>
<tr>
<td>R-pd.3.10</td>
<td>Use the <code>cite</code> element for references to people and titles.</td>
<td>3.7</td>
</tr>
<tr>
<td>R-pd.3.11</td>
<td>Avoid using the <code>q</code> (quotation) element.</td>
<td>3.7</td>
</tr>
<tr>
<td>R-pd.3.12</td>
<td>Use the <code>blockquote</code> element to indicate (long) quotations.</td>
<td>3.7</td>
</tr>
<tr>
<td>R-pd.3.13</td>
<td>Use <code>ol</code> (ordered list) and <code>ul</code> (unordered list) elements to indicate lists.</td>
<td>3.6</td>
</tr>
<tr>
<td>R-pd.3.14</td>
<td>Use the <code>dl</code> (definition list), the <code>dt</code> (definition term) and <code>dd</code> (definition data) elements to indicate lists with definitions.</td>
<td>3.6</td>
</tr>
<tr>
<td>R-pd.3.15</td>
<td>Give meaningful names to <code>id</code> and <code>class</code> attributes.</td>
<td>13.2</td>
</tr>
<tr>
<td>R-pd.4.1</td>
<td>Create unique, unchanging URL's.</td>
<td>14.5</td>
</tr>
<tr>
<td>R-pd.4.2</td>
<td>Dynamically generated URL's should continue to refer to the same content if content is changed or added.</td>
<td>14.5</td>
</tr>
<tr>
<td>R-pd.4.3</td>
<td>Avoid using sessions in URL's.</td>
<td>14.5</td>
</tr>
<tr>
<td>R-pd.4.4</td>
<td>Provide redirection to the new location if information is moved.</td>
<td>14.5</td>
</tr>
<tr>
<td>R-pd.4.5</td>
<td>Automatic redirection should be carried by the server if possible.</td>
<td>7.5</td>
</tr>
<tr>
<td>R-pd.4.6</td>
<td>Use friendly URL's that are readable and recognizable.</td>
<td>14.6</td>
</tr>
<tr>
<td>R-pd.4.7</td>
<td>Set up a readable, expandable directory structure.</td>
<td>14.6</td>
</tr>
<tr>
<td>R-pd.5.1</td>
<td>In the event that important information is provided through a closed standard, the same information should also be provided through an open standard.</td>
<td>9.6</td>
</tr>
<tr>
<td>R-pd.6.1</td>
<td>Each HTML or XHTML document must begin with a valid doctype declaration.</td>
<td>3.2</td>
</tr>
<tr>
<td>R-pd.6.2</td>
<td>Put the content of the page in the HTML source code in order of importance.</td>
<td>12.5</td>
</tr>
<tr>
<td>R-pd.7.1</td>
<td>The <code>alt</code> (alternative) attribute should be used on every <code>img</code> (image) and <code>area</code> element and should be provided with an effective alternative text.</td>
<td>1.1</td>
</tr>
<tr>
<td>R-pd.7.2</td>
<td>Do not use an <code>alt</code> attribute to display tooltips.</td>
<td>1.1</td>
</tr>
<tr>
<td>R-pd.7.3</td>
<td>Do not use d-links on government websites. Use of the <code>longdesc</code> (long description) attribute is preferred if the alternative text on the <code>alt</code> attribute is inadequate for understanding the information in the image.</td>
<td>1.1</td>
</tr>
<tr>
<td>R-pd.7.4</td>
<td>Images placed in a link should have a <code>non-empty</code> alternative text to enable visitors who do not see the image to follow the link.</td>
<td>1.1</td>
</tr>
<tr>
<td>R-pd.7.5</td>
<td>When using image maps, indicate an effective alternative text for both the <code>img</code> element and each <code>area</code> element by means of the <code>alt</code> attribute.</td>
<td>1.1</td>
</tr>
<tr>
<td>Guideline</td>
<td>Description</td>
<td>In checkpoint</td>
</tr>
<tr>
<td>-----------</td>
<td>-----------------------------------------------------------------------------</td>
<td>---------------</td>
</tr>
<tr>
<td>R-pd.7.6</td>
<td>Decorative images should be inserted via CSS as much as possible. Informative images should be inserted via HTML.</td>
<td>6.1</td>
</tr>
<tr>
<td>R-pd.7.7</td>
<td>Applying CSS Image Replacement techniques to essential information is not recommended.</td>
<td>6.1</td>
</tr>
<tr>
<td>R-pd.8.1</td>
<td>Do not describe the mechanism behind following a link.</td>
<td>13.1</td>
</tr>
<tr>
<td>R-pd.8.2</td>
<td>Write clear, descriptive text for links.</td>
<td>13.1</td>
</tr>
<tr>
<td>R-pd.8.3</td>
<td>Use the minimum amount of text needed to understand where the link leads.</td>
<td>13.1, 13.11</td>
</tr>
<tr>
<td>R-pd.8.4</td>
<td>Provide sufficient information on the destination of a link to prevent unpleasant surprises for the visitor.</td>
<td>13.1</td>
</tr>
<tr>
<td>R-pd.8.5</td>
<td>When using client-side script in combination with a link: make the script functionality an expansion of the basic functionality of the link.</td>
<td>6.3</td>
</tr>
<tr>
<td>R-pd.8.6</td>
<td>When using client-side script in combination with a link: if the link does not lead to anything, do not confront the visitor without support for client-side script with a non-working link.</td>
<td>6.3</td>
</tr>
<tr>
<td>R-pd.8.7</td>
<td>When using client-side script in combination with a link: if necessary, use client-side script as an expansion of server-side functions.</td>
<td>6.3</td>
</tr>
<tr>
<td>R-pd.8.8</td>
<td>Links must be easy to distinguish from other text.</td>
<td>2.1</td>
</tr>
<tr>
<td>R-pd.8.9</td>
<td>Provide a logical order for the links on the page. Use the tabindex attribute to deviate from the standard tab order for links if this order is inadequate for correct use of the page by keyboard users.</td>
<td>9.4</td>
</tr>
<tr>
<td>R-pd.8.10</td>
<td>Do not make it impossible to tab to links. Do not remove the focus rectangle surrounding a link or the possibility of focusing on a link.</td>
<td>13.12</td>
</tr>
<tr>
<td>R-pd.8.11</td>
<td>Avoid using the accesskey attribute. If the decision is nevertheless made to apply this attribute, only use it on links that remain unchanged throughout the site (e.g. main navigation) and limit the shortcut key combinations to numbers.</td>
<td>9.5</td>
</tr>
<tr>
<td>R-pd.8.12</td>
<td>Give blind visitors additional options to skip long lists of links.</td>
<td>13.4</td>
</tr>
<tr>
<td>R-pd.8.13</td>
<td>At the top of pages with many topics, provide a page index with links to navigate to the different topics.</td>
<td>13.3, 13.4</td>
</tr>
<tr>
<td>R-pd.8.14</td>
<td>Links on government websites should not automatically open new windows without warning.</td>
<td>10.1</td>
</tr>
<tr>
<td>R-pd.8.15</td>
<td>Do not open any new windows automatically, unless the location of the link contains useful information that may be necessary during an important uninterruptible process.</td>
<td>10.1</td>
</tr>
<tr>
<td>R-pd.8.16</td>
<td>Links to e-mail addresses: the e-mail address to which the message is addressed must be visible in the link text.</td>
<td>13.13</td>
</tr>
<tr>
<td>R-pd.8.17</td>
<td>Links to e-mail addresses: the URL in the href attribute of a link to an e-mail address may only contain the mailto protocol and an e-mail address.</td>
<td>13.14</td>
</tr>
<tr>
<td>R-pd.8.18</td>
<td>Do not apply any technical measures to the website to hide an e-mail address from spam robots.</td>
<td>13.15</td>
</tr>
<tr>
<td>R-pd.8.19</td>
<td>Be extremely cautious when publishing e-mail addresses of visitors to the website. Inform the visitor of which information will be published on the site, or do not publish the visitor's e-mail address.</td>
<td>13.16</td>
</tr>
<tr>
<td>R-pd.8.20</td>
<td>When presenting downloadable files, inform the visitor how to download and then use them.</td>
<td>13.17</td>
</tr>
<tr>
<td>R-pd.8.21</td>
<td>Serve files with the correct MIME type.</td>
<td>13.18</td>
</tr>
</tbody>
</table>

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<table>
<thead>
<tr>
<th>Guideline</th>
<th>Description</th>
<th>In checkpoint</th>
</tr>
</thead>
<tbody>
<tr>
<td>R-pd.8.22</td>
<td>Do not automatically open links to downloadable files in a new window.</td>
<td>10.1</td>
</tr>
<tr>
<td>R-pd.8.23</td>
<td>Do not intentionally serve downloadable files with an unknown or incorrect MIME type to force the browser to do something.</td>
<td>13.18</td>
</tr>
<tr>
<td>R-pd.9.1</td>
<td>CSS should be placed in linked files and not mixed with the HTML source code.</td>
<td>3.3</td>
</tr>
<tr>
<td>R-pd.9.2</td>
<td>Pages should remain usable if a web browser does not support CSS.</td>
<td>6.1</td>
</tr>
<tr>
<td>R-pd.10.1</td>
<td>Make sure that the meaning of communicative elements is not expressed only through color.</td>
<td>2.1</td>
</tr>
<tr>
<td>R-pd.10.2</td>
<td>Be consistent with color use when indicating meaning.</td>
<td>2.1</td>
</tr>
<tr>
<td>R-pd.10.3</td>
<td>Make sure there is sufficient brightness contrast between the text and the background color.</td>
<td>2.2</td>
</tr>
<tr>
<td>R-pd.11.1</td>
<td>Use tables to display relational information and do not use them for layout.</td>
<td>5.3</td>
</tr>
<tr>
<td>R-pd.11.2</td>
<td>Use the th (table header) to describe a column or row in a table with relational information.</td>
<td>5.1</td>
</tr>
<tr>
<td>R-pd.11.3</td>
<td>Group rows with only th (table header) cells with the thead (table head) element. Group the rest of the table with the tbody (table body) element.</td>
<td>5.2, 12.4</td>
</tr>
<tr>
<td>R-pd.11.4</td>
<td>Use the scope attribute to associate table labels (th cells) with columns or rows.</td>
<td>5.2</td>
</tr>
<tr>
<td>R-pd.11.5</td>
<td>Use the header and id elements to associate table labels (th cells) with individual cells in complex tables.</td>
<td>5.2</td>
</tr>
<tr>
<td>R-pd.11.6</td>
<td>Provide abbreviations for table labels (th cells) by means of the abbr (abbreviation) attribute if the content of the table label is so long that repetition in a speech browser could cause irritation.</td>
<td>5.6</td>
</tr>
<tr>
<td>R-pd.11.7</td>
<td>Use the caption element or heading markup to provide a heading above a table.</td>
<td>3.5, 5.5</td>
</tr>
<tr>
<td>R-pd.11.8</td>
<td>When modifying an existing website: use CSS for the presentation and layout of web pages, and avoid using tables for layout.</td>
<td>5.3</td>
</tr>
<tr>
<td>R-pd.11.9</td>
<td>When using tables for layout: do not use more than one table and use CSS for the design of this table as much as possible.</td>
<td>5.3</td>
</tr>
<tr>
<td>R-pd.11.10</td>
<td>When using tables for layout: do not apply any accessibility markup.</td>
<td>5.3</td>
</tr>
<tr>
<td>R-pd.12.1</td>
<td>Do not use frames on government websites. This applies to regular frames in framesets as well as iframes.</td>
<td>12.1</td>
</tr>
<tr>
<td>R-pd.13.1</td>
<td>Use the label element to explicitly associate text with an input field in a form.</td>
<td>12.4</td>
</tr>
<tr>
<td>R-pd.13.2</td>
<td>Use the tabindex attribute to deviate from the standard tab order on form fields if this order is inadequate for correct use of the form by keyboard users.</td>
<td>15.13</td>
</tr>
<tr>
<td>R-pd.13.3</td>
<td>Apply grouping of input fields by means of the fieldset element.</td>
<td>12.3</td>
</tr>
<tr>
<td>R-pd.13.4</td>
<td>Avoid automatic redirection during interaction with forms.</td>
<td>6.3, 13.4</td>
</tr>
<tr>
<td>R-pd.13.5</td>
<td>Do not use client-side script or forms as the only way of accessing information on the site.</td>
<td>6.3</td>
</tr>
<tr>
<td>R-pd.13.6</td>
<td>Do not confront a visitor with a non-working form if optional technologies – such as CSS or client-side script – are not supported by the browser.</td>
<td>6.3</td>
</tr>
<tr>
<td>R-pd.13.7</td>
<td>Use CSS sparingly for input fields and form buttons.</td>
<td>15.12</td>
</tr>
<tr>
<td>R-pd.13.8</td>
<td>If a visitor has to provide personal data, let him know what will be</td>
<td>15.1</td>
</tr>
<tr>
<td>Guideline</td>
<td>Description</td>
<td>In checkpoint</td>
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<tr>
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<td>---------------</td>
</tr>
<tr>
<td>R-pd.13.9</td>
<td>Do not ask a visitor to provide more information by means of a form than necessary for the purpose of the form. Keep forms as short as possible and limit the mandatory completion of form fields.</td>
<td>15.2</td>
</tr>
<tr>
<td>R-pd.13.10</td>
<td>Indicate which fields are mandatory and which are optional.</td>
<td>15.3</td>
</tr>
<tr>
<td>R-pd.13.11</td>
<td>Provide alternative contact options, such as address details, telephone number or e-mail addresses, if available.</td>
<td>15.4</td>
</tr>
<tr>
<td>R-pd.13.12</td>
<td>Let the visitor know what will be done with the form when it is sent.</td>
<td>15.5</td>
</tr>
<tr>
<td>R-pd.13.13</td>
<td>Give the visitor the option of saving his reply.</td>
<td>15.6</td>
</tr>
<tr>
<td>R-pd.13.14</td>
<td>Once the visitor has completed and sent the form, send him confirmation that his message has been received by the recipient (autoreply).</td>
<td>15.7</td>
</tr>
<tr>
<td>R-pd.13.15</td>
<td>Before displaying complex forms, give the visitor an impression of the size of the form.</td>
<td>15.8</td>
</tr>
<tr>
<td>R-pd.13.16</td>
<td>List documents which the visitor might need while completing the form beforehand.</td>
<td>15.9</td>
</tr>
<tr>
<td>R-pd.13.17</td>
<td>Provide forms with instructions for the visitor if necessary, particularly for the applicable input fields.</td>
<td>15.10</td>
</tr>
<tr>
<td>R-pd.13.18</td>
<td>Do not add any reset buttons to forms.</td>
<td>15.11</td>
</tr>
<tr>
<td>R-pd.14.1</td>
<td>Do not use client-side script for essential functionality on web pages, unless any lack of support for these scripts is sufficiently compensated by HTML alternatives and/or server-side script.</td>
<td>6.3</td>
</tr>
<tr>
<td>R-pd.15.1</td>
<td>The visitor should have the option of choosing between languages on every page of the site.</td>
<td>4.4</td>
</tr>
<tr>
<td>R-pd.15.2</td>
<td>Links for language choice should have a clear and consistent place in the navigation of the site.</td>
<td>4.8</td>
</tr>
<tr>
<td>R-pd.15.3</td>
<td>Use fully written out (textual) links to the language versions.</td>
<td>4.5</td>
</tr>
<tr>
<td>R-pd.15.4</td>
<td>Write links to language versions in their corresponding languages.</td>
<td>4.6</td>
</tr>
<tr>
<td>R-pd.15.5</td>
<td>Do not use associations with nationalities for language choice.</td>
<td>4.7</td>
</tr>
<tr>
<td>R-pd.15.6</td>
<td>Specify the base language of a page in the markup.</td>
<td>4.3</td>
</tr>
<tr>
<td>R-pd.15.7</td>
<td>Indicate language variations in the content of pages in the markup.</td>
<td>4.1</td>
</tr>
<tr>
<td>R-pd.16.1</td>
<td>Specify the character set for web pages.*</td>
<td>9.7</td>
</tr>
<tr>
<td>R-pd.16.2</td>
<td>Specify the UTF-8 character set.</td>
<td>9.7</td>
</tr>
<tr>
<td>R-pd.16.3</td>
<td>Also specify the character set by means of HTTP headers, if possible.</td>
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</tr>
<tr>
<td>R-pd.16.4</td>
<td>Use (at least) the meta element to specify the character set and place this element as high as possible in the head section of the markup.</td>
<td>9.7</td>
</tr>
<tr>
<td>R-pd.18.1</td>
<td>Use a unique, descriptive title for each page.</td>
<td>13.19</td>
</tr>
<tr>
<td>R-pd.18.2</td>
<td>Write short, concise text, in which the main message is mentioned at the top of the page.</td>
<td>14.7</td>
</tr>
<tr>
<td>R-pd.22.1</td>
<td>Use language that the visitor understands: limit the use of jargon, difficult terms and abbreviations.</td>
<td>14.1</td>
</tr>
<tr>
<td>R-pd.22.2</td>
<td>Give visitors an ‘escape route’: possibilities to continue if they get stuck. Escape routes include useful links, being able to use the back button, a search function, and being able to correct input errors immediately.</td>
<td>14.4</td>
</tr>
<tr>
<td>R-pd.22.3</td>
<td>Don’t make visitors guess: provide information on how they can correct errors they have made. Take into account the most</td>
<td>14.4</td>
</tr>
<tr>
<td>Guideline</td>
<td>Description</td>
<td>In checkpoint</td>
</tr>
<tr>
<td>-----------</td>
<td>------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>---------------</td>
</tr>
<tr>
<td>R-pd.22.4</td>
<td>Make modified error pages – for errors such as dead links (404 Not Found) – where the visitor is given options for continuing within the site.</td>
<td>14.4</td>
</tr>
<tr>
<td>R-pd.22.5</td>
<td>In the event of an error message as a result of sending a form, give the visitor the option of correcting the error in the form immediately and don't make him be dependent on the use of the back button.</td>
<td>14.4</td>
</tr>
<tr>
<td>R-pd.22.6</td>
<td>When implementing a search engine on the website: use 'smart' search technology that takes into account spelling errors, similar search terms, terms in singular or plural form, etc.</td>
<td>14.4</td>
</tr>
<tr>
<td>R-pd.22.7</td>
<td>Provide a well-organized list of the most relevant search results. If too many search results are provided, it takes visitors too long to find the desired information. Give visitors the option of entering search criteria, or sorting the search results.</td>
<td>14.4</td>
</tr>
<tr>
<td>R-pd.22.8</td>
<td>Give visitors the option of reporting errors on the site.</td>
<td>14.4</td>
</tr>
<tr>
<td>R-pd.22.9</td>
<td>Use colors, icons and textual explanations to draw the visitor's attention to an error message and explain the problem.</td>
<td>14.4</td>
</tr>
<tr>
<td>R-pd.22.10</td>
<td>Give visitors the option of finding information in alternative ways. For example, by providing a sitemap, search functions, or by means of a request by e-mail, letter or telephone.</td>
<td>13.3</td>
</tr>
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</table>
Appendix B: Relationship between checkpoints in this document, WCAG guideline sets and Web Guidelines

This table shows the checkpoints presented in this document and the sets of guidelines to which they apply. A checkmark denotes that the checkpoint in a given row applies to the set in a given column. A “-” means that the checkpoint does not apply. A ‘X’ denotes that the checkpoint is not in conformance with the set of guidelines in a given column.

This table can be used to discover which checkpoints are necessary to conform to a given set. Locate the column of the desired set of guidelines (e.g. WCAG 1.0 Priority 2). Each checkmark in this column indicates that the checkpoint on that row applies to the set.

Note: The WCAG 1.0 priority 3 set in this table is not complete.

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The Web guidelines on tables and frames are stricter than WCAG. For reference purposes, the corresponding WCAG 1.0 checkpoints 5.3, 5.4, 12.1 and 12.2 are included in this document.
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<th>WCAG 1.0 Priority 3</th>
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</table>
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Last revised $Id: 9^{th} March 2007$
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Joseph Reagle  site-policy@w3.org

Last revised $Id: copyright-documents-20021231.html,v 1.6 2004/07/06 16:02:49 slesch Exp $
Appendix E: WCAG checkpoints regarding tables and frames

The Web Guidelines regarding the use of tables for layout and the use of frames are more stringent than is expressed in WCAG. Tables for layout and frames are regarded as techniques that add to the complexity of web interfaces, and can easily lead to accessibility issues when not applied meticulously.

When WCAG 1.0 was introduced in May 1999, support for CSS by web browsers was at a level that made style sheets an inadequate alternative for tables for layout and frames. Nowadays, CSS support is at a level that makes the use of style sheets the preferred alternative for tables and frames.

For the purpose of completeness, the descriptions, required success criteria, definitions and examples of WCAG checkpoints 5.3, 5.4, 12.1 and 12.2 are given in the document for organizations wishing to evaluate for lower level conformance with the W3C WCAG 1.0 guidelines for priority 1 and 2.
Below you can find more detail of the history of the document before the public review in 2007:

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<td>T1.4 v0.01</td>
<td>18-12-2006</td>
<td>Accessibility Foundation</td>
<td>First version</td>
</tr>
<tr>
<td>T1.4 v0.02</td>
<td>28-03-2007</td>
<td>Eric Velleman</td>
<td>Changed 4.1 examples section to match changed interpretation of checkpoint and added versioning information to document</td>
</tr>
<tr>
<td>T1.4 v0.0201</td>
<td>17-01-2007</td>
<td>Eric Velleman</td>
<td>Added first version draft of priority 2 checkpoint interpretation</td>
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<tr>
<td>T1.4 v0.0202</td>
<td>22-01-2007</td>
<td>Eric Velleman</td>
<td>Added descriptions, definitions and success criteria</td>
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<td>T1.4 v0.1</td>
<td>09-02-2007</td>
<td>Eric Velleman</td>
<td>Added Web Guidelines and changes due to comments from working group</td>
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<td>12-02-2007</td>
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<td>16-02-2007</td>
<td>Eric Velleman</td>
<td>Changed chapters and introduction after discussion and with working group</td>
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<td>Stephen Hay</td>
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<td>Addition of 41 checkpoints and place of section on international agreements.</td>
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<td>2-3-2007</td>
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<td>Changes required after meeting 28-2-2007 only first part</td>
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<td>T1.4 v0.7</td>
<td>9-3-2007</td>
<td>Eric Velleman, Raph de Rooij</td>
<td>Change of layout and structure of guidelines. Changes in sections, added numbering, license, copyright</td>
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<td>Raph de Rooij, Paul Francissen, Imke Vrijling</td>
<td>Changed the title of the document, authors, footer, Scope, General terms and definitions, General considerations and Structure of this document. Added mapping (appendix A). Various small changes under Checkpoints. Changed order of appendices. Added various comments.</td>
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